WSL3 Workshop Campaign — Replacing electric passenger compartment heater

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ID Number WSL3

Model(s) Taycan (Y1A / Y1B / Y1C)

Model Year(s) 2020 - 2024 VIN List Attached

Number of Affected VINs 843 - Updated 9/15/25

Please note that vehicles will be added on a rolling basis as HV Heater failures are detected in the ba-

ckend by PAG.

Issue Description The available vehicle data show that there may be

short-term function limitations in the electric passen-

ger compartment heater of affected vehicles.

To ensure the heating and dehumidification function, it is necessary to replace the electric passenger com-

partment heater.

What Porsche Centers Should Do Please arrange for this measure to be performed im-

mediately on the affected vehicles

(Solution available as of 09/02/2025)

Part Status Status 2 - Order via PPL with PRMS ticket

TI WSL3

Customer Notification No traditional customer notification will be sent. Cu-

stomers will receive a Push Notification to their My-Porsche App when their vehicle is added to the campaign. A copy of this message is attached below.

Required parts

PAD963507A Electric passenger com- 1 piece(s) No

partment heater

N 10737001 Hexagon nut, self-locking 4 piece(s) No

Required materials (only if needed):

00004330516

Coolant additive (20-litre container) 0.03 piece(s)

Warranty processing

Validity:

The present workshop campaign is carried out by the date maintained in PCSS and then closed.

Please note that warranty claims can only be processed up to this date.

Scope 1:

Damage Code WSL3 66 000

Repair Code 2

Labor time 572 TU

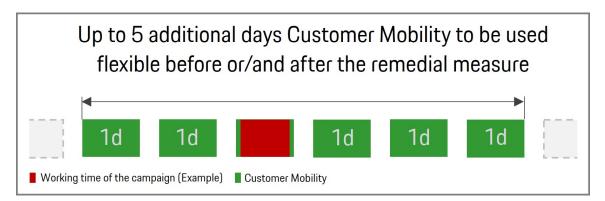
Please enter the campaign carried out in the Warranty and Maintenance logbook for the vehicle.

Customer mobility

Mobility

If requested, mobility for the affected customer is to be ensured by offering a suitable replacement vehicle*.

- Applies to the period of the workshop visit with a total of up to 5 additional buffer days (before and/or after the repair)
- Invoicing via the Customer Mobility and Customer Mobility Plus programs, primarily Porsche models



Vehicle Transport

If necessary, the customer can also arrange for the vehicle to be collected and transported to the workshop.

- Vehicle transport must be commissioned and invoiced by the Porsche Centre responsible
- Invoicing in the campaign claim for Workshop Campaign WSL3 with the additional TOWCOST measure
- * **Documentation** of the invoice copy in the Warranty Claim is mandatory

Attachments

- 1. VIN_List_Report_WSL3_2025-09-15_V3.xlsx
- 2. WSL3 Push Notification Message.pdf