



FCA CARIBBEAN WARRANTY BULLETIN

TO: Dealer Principal, Service Manager,
Service Advisor, and Warranty Claims
Administrator

NO: ID-25-15
DATE: October 3, 2025

SUBJECT: (XW1) Aisin K1 Clutch/ Input
Shaft Assembly - Select 2022 RAM Trucks
(D2/DD/DP)

FOR: Puerto Rico and US Virgin Islands

PURPOSE:

To announce a warranty extension on the **Aisin K1 Clutch/ Input Shaft Assembly** on the following vehicles:

- 2022 RAM 3500 Pickup (D2)
- 2022 RAM 3500 Cab Chassis (DD)
- 2022 RAM 4500/ 5500 Cab Chassis (DP)

Affected Vehicles:

This warranty extension bulletin applies only to the following vehicles:

- Vehicles built on or after June 5, 2022 (MDH 0605XX) and on or before November 30, 2022 (MDH 1130XX) equipped with a 6-Speed Auto Aisin AS69RC HD Transmission (Sales Code DF2) or a 6-Speed Auto Aisin AS66RC HD Transmission (Sales Code DF3).

NOTE: This warranty extension coverage period is 10 Years / 150,000 miles from the **vehicle's In-Service Date**.

TIMING:

Effective Immediately

ACTION:

Always check *DealerCONNECT* or *WiADVISOR VIP* to verify if a vehicle is involved in a warranty extension. A vehicle involved in this warranty extension will display an **(XW1) Aisin K1 Clutch** message in VIP. If no (XW1) coverage message displays in VIP, the vehicle is not in the scope of this warranty extension and no further action is required on your behalf.





All technicians are required to familiarize themselves with Technical Service Bulletin 21-041-25 before replacing the Aisin K1 Clutch/ Input Shaft Assembly on select vehicles. This Technical Service Bulletin has been released to assist all dealers in the proper diagnosis and replacement of the Aisin K1 Clutch/ Input Shaft Assembly.

The Global Claim System (GCS) will honor the warranty extension coverage on the labor operation number(s) in the Service Bulletin.

Refer to Technical Service Bulletin 21-041-25 for Part and LOP information.

A copy of the generic owner letter is attached to this bulletin.

ADDITIONAL INFORMATION:

If a customer has already experienced this specific condition and paid to have it repaired, please direct them to www.fcarecallreimbursement.com to submit their reimbursement request online. Customers can also mail their original receipts and / or other adequate proof of payment to the following address for reimbursement consideration:

FCA US LLC Customer Care
P.O. Box 21-8004
Auburn Hills, MI 48321-8004
Attention: Reimbursement

Customers with questions or concerns about this issue are advised to contact their dealership. In the event further assistance is necessary, customers should be advised to contact Customer Care at the following.

- RAM Information Center: 1.866.726.4636 or 1.866.RAM.INFO

Please ensure that all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

FCA International Operations LLC reserves the right to change any or all of the rules set forth in the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.



Owner Name
1234 Anywhere St
Anytown, St XXXXX
VIN: xxxxxxxxxxxxxxxxxxxx

Dear (Name):

This letter is to inform you that the warranty period on your vehicle's Aisin K1 Clutch/ Input Shaft Assembly has been extended to 10 years / 150,000 miles. This warranty extension on the Aisin K1 Clutch/ Input Shaft Assembly applies to certain [2022 RAM Truck] vehicles. Our records show that you either own or lease one of the vehicles affected by this warranty extension.

We are extending the warranty period on the Aisin K1 Clutch/ Input Shaft Assembly because some of the vehicles within the above referenced population may experience the transmission not shifting into or out of 1st - 4th gears. 5th and reverse gears are still available. You must experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle must exhibit/set the following Diagnostic Trouble Code (DTC): P0731-00 (Gear 1 Shift Incorrect Ratio). If you are experiencing one of these conditions now, or if you experience them in the future, simply contact your dealer to have the appropriate repairs performed. **Conversely, if you do not experience one of these conditions, then your Aisin K1 Clutch/ Input Shaft Assembly is operating correctly and no repair is necessary.**

If you have already experienced one of these conditions and previously paid for a repair, you may be eligible to receive a reimbursement. Visit www.fcarecallreimbursement.com to submit an online reimbursement request. You may also complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement. Your claim will be acted upon within 60 days of receipt:

FCA US LLC Customer Center
P.O. Box 21-8004
Auburn Hills, MI 48321-8004
Attn: Reimbursement

If you have questions or need any assistance, please contact your dealer or the FCA US LLC Customer Care. FCA US LLC Customer Care is available 24 hours a day / 7 days a week. They can be reached at: 1-866-726-4636 (1-866-RAM.INFO).

Please keep this letter in your glove box along with your vehicle's other warranty information for future reference if necessary. This warranty extension applies only to the Aisin K1 Clutch/ Input Shaft Assembly condition described above; the other terms and the "What's Not Covered" items of your warranty remain the same as stated in your Warranty Information book.

FCA US LLC is taking this action to demonstrate its commitment to your continued satisfaction.

FCA US LLC

