



STAR ONLINE PUBLICATION



Case Number: S2508000003 Rev. E

Release Date: October 2025

Symptom/Vehicle Issue: Speed Sensing Rolling Auto Door Locks do Not Operate or Other Customer Programmable Features

Discussion: The speed sensing auto door lock feature is not locking the doors upon driving as expected. Use the scan tool to access the Instrument Panel Cluster (IPC), select the MISC folder, select IPC Customer Programmable Features, select speed lock door enable, or other features as needed to re-enable - YOU MUST SELECT DONE AND CONTINUE FROM THE DROP DOWN ONCE COMPLETE SEE – PG 2.

Note: For any trucks that do not have this option please contact STAR and create a case.

1C6RRFFG7SN565900

IPC
Instrument Panel Cluster

Flash DTCs Data Misc Functions System Tests Actuators Details Configuration

NAME
IPC Customer Programable Features

IPC Customer Programable Features

Please select which programable features you would like to change below.

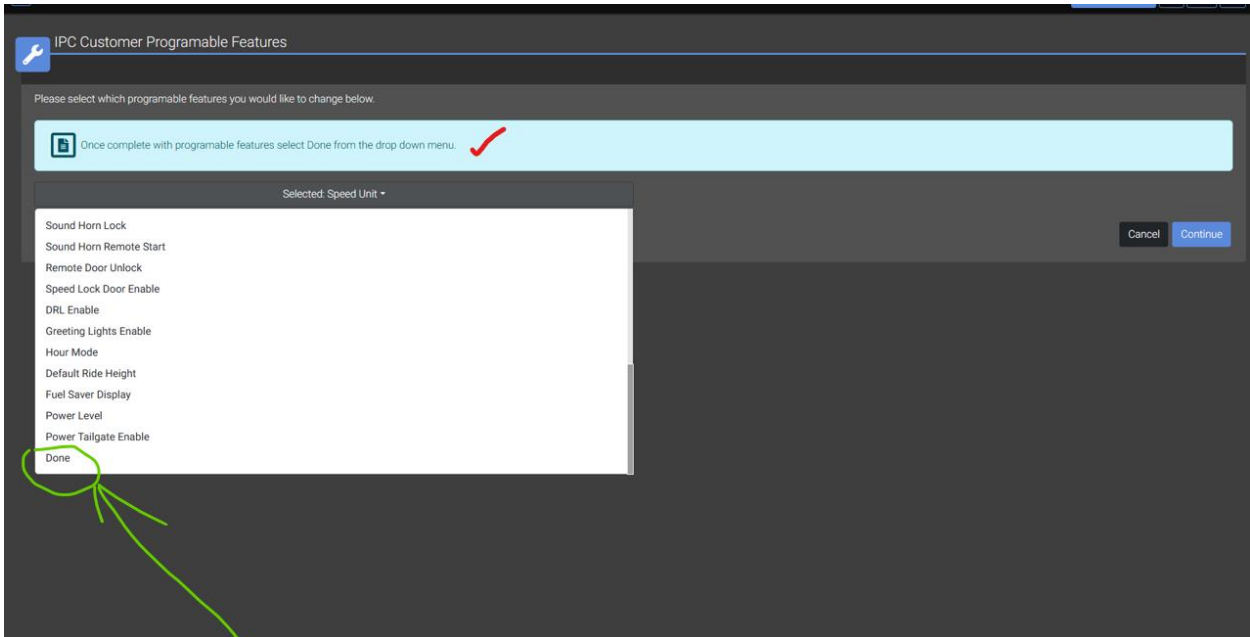
Once complete with programable features select Done from the drop down menu.

Selected: Speed Unit ▾

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Center Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.



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Click the dropdown box again and select done.

Settings do not save:

1. If the above step is not completed.
2. The door locks do not work normally.
3. B+ feed to the cluster has an open circuit (fuse or poor connection).

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