

Field campaign

Topic	Steering Wheel – Specification Verification Bentayga Series 25MY (SC25/40)
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2079381/1
Campaign number	ED68
Note	
Type	
US code	

Vehicle data

25MY Bentayga Series

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2025	E		*	*	*
ZV1*	2025	E		*	*	*

Documents

Document name
master.xml
sc2540vinlist.pdf

Notes



Technical background

Certain vehicles were delivered with a standard steering wheel instead of indented steering wheel option. This issue does not affect vehicle safety or performance, but may fall short of customer expectations regarding interior specification and branding. Refer to remedy section for more information.

Remedy

Retailers are requested to inspect the steering wheel specification. If the vehicle is fitted with a standard wheel instead of the indented version, it must be replaced with the correct part.

Refer to the *work* section for more information.

Customer notification

Customers do not need to be informed directly of this campaign.

Ensure all affected vehicles are repaired during the Pre Delivery Inspection (PDI)

Or

In the event that vehicles have been handed over to the customer please note that customer notification is not required, in this scenario please ensure the work is conducted at the nearest opportunity

Warranty

Claim Type: 790 or 710

Service Number: ED68

Damage Code: 00 66

Airbag Remove and Fit

Labour Operation Code: 69 58 19 00

Time: 20TU

Steering Wheel Remove and Fit

Labour Operation Code: 48 10 19 70

Time: 10 TU

Switch for Tiptronic Remove and Fit

Labour Operation Code: 37 18 20 50

Time: 10 TU

Operating buttons for instrument panel Remove and Fit

Labour Operation Code: 90 26 19 50

Time: 10 TU

GFF/Guided fault finding

Labour Operation Code: 01 50 00 00

Time: 10 TU

Road Test

Labour Operation Code: 01 21 00 01

Time: 30 TU

Criteria ID: 01

Parts

Part Number	Description	Quantity
RH40257	Indented Steering Wheel kit	1
N.907.991.02	Steering Wheel nut (one time use)	1

Parts supply

NOTICE

IMPORTANT: Parts will be auto issued to affected retailers. Retailers do not need to order replacement parts.

Parts despatch control

NOTICE

IMPORTANT: Parts will be auto issued to affected retailers. Retailers do not need to order replacement parts.

Repair instructions

 [Notes](#)

Technical background

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Check

If the vehicle is not already listed as repaired in the 'Repair history' section of ElsaPro, check the 'Identification' section of this document. In the event that the campaign has not been applied, please carry out the required work in accordance with these instructions.

Control

If necessary the operative can refer to the attached referenced SC25/40 for further clarification on affected vehicle VIN list for this campaign.

Parts

Part Number	Description	Quantity
RH40257	Indented Steering Wheel kit	1
N.907.991.02	Steering Wheel nut (one time use)	1

Tools

- Dummy fuse -WT 10033-
- Removal wedge -3409-

Work

Visual Inspection of Steering Wheel

1. Access the interior of the vehicle and inspect the steering wheel to confirm it matches the correct specification.



Figure 1 *OK condition of steering wheel fitted*

2. Perform a check of the steering wheel. If the specification is correct, as per figure 1 with indentation present on the outer leather. Refer to the identification section to confirm campaign completion.



The steering wheel colour is not related to the build specification, only the indentation present on the outer leather should be checked.



Figure 2 NOK condition of steering wheel fitted

3. If the steering wheel does not match the specified part, as per figure 2. Without the indentation present on the outer leather. Replace it with the correct specification part listed in the genuine parts section.

Follow the steps below and all associated operations and warnings within ElsaPro if required.

Steering Wheel Replacement

CAUTION

Before any work is carried out on the vehicle, refer to "Precautions - Passive restraint systems and components" . Failure to comply with the instructions could lead to inadvertent deployment of the air bag module → Rep. Gr. 69

NOTICE

Within this procedure there are single use items which must be replaced and not reused. Ensure that new replacements are available prior to starting this procedure. Also ensure all fasteners are torqued to specification.

4. Remove the drivers airbag fuse and replace with dummy fuse -WT 10033-.

Refer to ElsaPro Repair Group 69 – ‘Air bag fuse - To remove and fit’

5. Remove the Drivers Airbag

Refer to ElsaPro Repair Group 69 – ‘Drivers Airbag to Remove and Fit’

CAUTION

The following parts in step 6-8 are required for reuse, place the parts on a protected surface to prevent damage to the chrome.

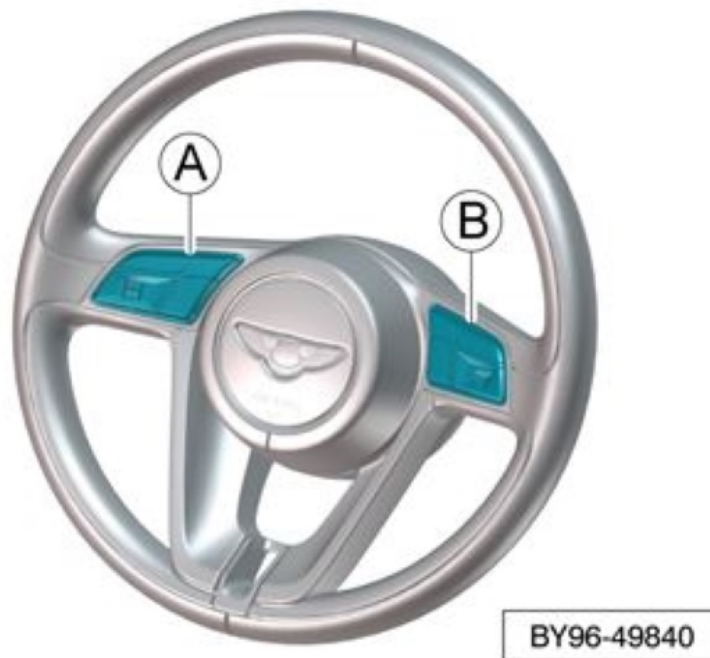


Figure 3 – Steering wheel multifunction switches location

6. Remove the steering wheel multifunction switches -A- and -B- shown and the chrome bezel in figure 3.

Refer to ElsaPro Repair Group 96 – ‘Steering wheel multifunction switches (E440, E441) - To remove and fit’



Figure 4 – *Lower trim chrome bezel trim insert*

7. Using Removal wedge -3409- remove the Lower chrome bezel trim insert, use flat tool to pry in an upwards direction as shown in figure 4.

□

! NOTICE

Reinstallation Note: Ensure the leather is properly tucked and aligned before pressing the component back into place



Figure 5 – Gearshift paddle fixing location

8. Remove the fixings circled shown in figure 5, then remove the gearshift paddles from the steering wheel.

9. Remove the Steering Wheel

Refer to ElsaPro Repair Group 48 – ‘Steering Wheel to Remove and Fit’

10. Installation is the reverse of removal procedure. Reinstall the following parts back on to the replaced steering wheel:

- Multifunction switches -A- and -B- shown and the chrome bezel in figure 3.
- Gearshift paddles.
- Lower chrome bezel trim insert shown in figure 4.

Follow all associated operations and warnings as per ElsaPro.

! NOTICE

Fit a NEW steering wheel securing bolt and torque tighten to 30 Nm + 90°.

11. Conduct a short Road Test.

12. Refer to the identification section to confirm campaign completion.

Identification

Once the applicable action has been conducted, the operative must submit a warranty claim as this will show the service campaign action as complete within Elsa Pro “Repair history”.

Fitment of the correct specification steering wheel as per Figure 6 confirms campaign completion.



Figure 6 *OK condition of steering wheel fitted*

▲ **Repair instructions** ▲ **Notes**

SJAAU1ZV3SC031999	SJAHT2ZV9SC031898
SJAAU1ZV3SC031727	SJAHT2ZV5SC031686
SJAAU14V7SC031611	SJAAT2ZV9SC031868
SJAAT2ZV1SC031766	SJAAT2ZV3SC031610
SJAHP14VXSC032015	SJAAA14V8SC031707
SJAAA14V3SC031632	SJAAB14V7SC031761
SJAAA14VXSC031627	SJAAT2ZV5SC031916
SJAAB14V3SC031711	SJAAT14V0SC031937
SJAAU1ZV0SC031636	SJAAT14V2SC031745
SJAAU1ZV1SC031676	SJAAT14V7SC031885
SJAAU1ZV8SC031870	SJAHP14V8SC031848
SJAAT2ZV6SC031861	SJAHB14V0SC031633
SJAAB14V6SC031962	SJAAB14V2SC031618
SJAAB14V5SC031628	SJAHB14V3SC032100
SJAAB14V6SC031623	SJAAB14V2SC031912
SJAAT2ZV9SC031658	SJAAB14V8SC031879
SJAAU14V6SC031857	SJAAT2ZV8SC031828
SJAHP14VXSC031981	SJAHB14VXSC031946
SJAHB14V9SC031758	SJAAB14VXSC031723
SJAAT2ZV4SC031793	SJAAT2ZVXSC031720
SJAAA14V7SC032038	SJAAT2ZV5SC031768
SJAAB14V4SC031703	SJAAB14V1SC031626
SJAAB14V4SC031653	SJAAA14V8SC031674
SJAAT2ZV6SC031889	SJAHB14V8SC031721
SJAHT2ZV0SC031871	SJAHB14V5SC031692
SJAAT2ZV4SC032040	SJAHB14V5SC031594
SJAAT2ZV8SC032073	
SJAAB14V0SC031813	
SJAAT2ZV9SC031708	
SJAAT2ZV3SC031770	
SJAAT2ZV8SC032042	