

To: Mercedes-Benz Dealers, General Managers, Sales Managers, Service Managers, Parts Managers	From: Anthony Washington, Senior Manager, Regulations and Certifications
Re: Service Campaign Notification Model: Sprinter Model Years: 2019-2025 Update Anti-Theft system software	Date: September 2025

IMPORTANT SERVICE CAMPAIGN INFORMATION



Mercedes-Benz



Campaign No.:	Campaign Desc.:	NHTSA ID:	Update Anti-Theft system software
2025080008	VS3ALAAUS	N/A	
This is to notify you of a Service Campaign to update the Anti-Theft system software on approximately 470 MY 2019-2025 Sprinter Vans. All affected VINs will be flagged as " OPEN " in VMI			
Background			
Issue	MBAG has determined the software of the control unit for the anti-theft warning system does not correspond to the current production configuration. There is a possibility that the alarm system (EDW) could be triggered while the vehicle is parked and locked.		
What We're Doing	MBUSA is conducting a service campaign. An authorized Mercedes-Benz Sprinter dealer will update the anti-theft system software on the affected vehicles.		
Parts	Software is available on Xentry.		
Vehicles Affected			
Model Year(s)	2019-2025		
Vehicle Model	Sprinter		
Vehicle Populations			
Total Vehicles	470		
Dealer Inventory	0		
Next Steps/Notes			
AOMS/SOMS	Please ensure your dealers have read and understand this notice		
While we regret any inconvenience this may cause, MBUSA are determined to maintain a high level of vehicle quality and customer satisfaction.			



Model 907

Operation no. of the operation texts or standard texts and flat rates

Category	Op. no.	Operation text	Time	Damage Code	Codeword
L	02 2443	Operations: Connect/disconnect diagnostic system	0.1 hr	54 965 32	VS3ALAAUS
L	02 2445	Operations: Connect/disconnect charger (with diagnostic system connected)	0.1 hr	54 965 32	VS3ALAAUS
L	02 2442	Operations: Update control unit software (with diagnostic system connected)	0.1 hr	54 965 32	VS3ALAAUS

	Notes on programming control units		AH54.21-P-0001-03Z
	Check		
1	Check whether vehicle is affected by measure.		
	Update software		
2 	Connect diagnostic system.	 Always use the latest XENTRY Diagnosis software release with all available add-ons.  It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	AD00.00-D-2000-06TS
3 	Connect charging equipment. Maintaining on-board electrical system voltage when performing test and diagnosis work on vehicle	 During the entire work procedure a sufficiently large voltage supply must be provided for the vehicle's on-board electrical system. Otherwise any undervoltage that occurs may damage the control units.  Follow the operating instructions for the charger.  Use the charger to ensure that an adequate power supply (min. 12.5 V) is provided for the on-board electrical system battery.	AR54.10-D-1127TS
4	Update software for anti-burglary warning system (EDW) control unit.	 It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	
5 	Disconnect diagnostic system.		AD00.00-D-2000-06TS
6 	Remove charger from vehicle.		AR54.10-D-1127TS