



PLEASE PROVIDE TO CUSTOMER PRIOR TO COMPLETION OF TI 240/24

On-board charger update on your vehicle

Dear Customer,

Your Taycan came equipped with an optional 22 kW high-voltage on-board charger (22kW OBC). During service, your Porsche Center determined that the 22 kW OBC needed replacement. The 22 kW OBC was replaced with a new 11 kW OBC unit because 22 kW replacement units are no longer available. Porsche is confident that the new 11 kW OBC will satisfy your at-home charging needs. In fact, Porsche found that the new 11 kW OBC is the appropriate solution for all our customers, and the 22 kW OBC is no longer offered as an option for any new Taycan vehicles.

Because you may have paid for the optional 22 kW OBC, you may be eligible for reimbursement, depending on when you purchased your vehicle. We kindly request that you contact Porsche Cars North America Inc., at 1-800-PORSCHE to verify your eligibility for reimbursement.

Kind regards,

Porsche Cars North America