



Service Bulletin

Bulletin No.: PIT6411B

Date: September, 2025

PRELIMINARY INFORMATION

Subject:

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2025-2026		All	All	All	All
Buick	Envision	2025-2026		All	All	All	All
Cadillac	CT5	2025-2026		All	All	All	All
Cadillac	LYRIQ	2025-2026		All	All	All	All
Cadillac	OPTIQ	2025-2026		All	All	All	All
Cadillac	XT4	2025-2026		All	All	All	All
Chevrolet	Blazer EV	2025-2026		All	All	All	All
Chevrolet	Brightdrop 400	2025-2026		All	All	All	All
Chevrolet	Brightdrop 600	2025-2026		All	All	All	All
Chevrolet	Colorado	2025-2026		All	All	All	All
Chevrolet	Equinox	2025-2026		All	All	All	All
Chevrolet	Equinox EV	2025-2026		All	All	All	All
Chevrolet	Silverado EV	2025-2026		All	All	All	All
Chevrolet	Traverse	2025-2026		All	All	All	All
GMC	Acadia	2025-2026		All	All	All	All
GMC	Canyon	2025-2026		All	All	All	All
GMC	Sierra EV	2025-2026		All	All	All	All
GMC	Terrain	2025-2026		All	All	All	All

Involved Region or Country	United States and Canada
Additional Options (RPO)	UE1
Condition	Some customers may comment of a loss of OnStar connectivity, loss of internet connection and data, a "Service Emergency Calling". A technician may find DTC B1A1F with symptom 00 or 81, or U3000-55, or U3000-46.
Cause	K73 Telematics Control Module software concern.

Correction

For EV vehicles, please follow the Vehicle Wide Programming in Techline Connect.

For all other vehicle, please update the K73 Telematics Control Module software.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

For EV vehicles use the Vehicle Wide Programming / Warranty procedure outlined in Bulletins 24-NA-113 / 24-NA-132.

For all other vehicles, use unique labor time provided below.

Labor Operation	Description	Labor Time
2880608*	Reprogram Telematics Control Module	.3 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version	3
Modified	06/30/2025 - Created on. 08/29/2025 - Updated to add TCICM programming instructions 09/30/2025 - Updated to separate PI to address only Gen12 Conti and remove U1624, B19DA and added B1A1F

