

September 23, 2025

Version 1

## Dash Rattle When Defroster Blowing At High Speed

### APPLIES TO

Year	Model	VIN Range
2023–24	Pilot	ALL
2025	Pilot	5FNYG1...SB000009–5FNYG1...SB148810
2026	Passport	5FNYF9...TB000081–5FNYF9...TB025331

### SYMPTOM

Rattle or vibration noise coming from behind the center display area of the dashboard while defrost is on high fan speed.

### POSSIBLE CAUSE

Vent duct parts can move and contact each other when defrost fan speed is on high, making a rattling noise. This condition happens most frequently when ambient temperatures are at or below freezing.

### CORRECTIVE ACTION

Remove the dashboard then apply felt tape to the ribs of the vent ducts where contact is occurring.

### WARRANTY CLAIM INFORMATION

#### Pilot

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
841010	Apply felt tape to the ribs of the vent ducts	1.4 hr	06201	04201	A25075A	77100-T90-A04ZA

#### Passport

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
841010	Apply felt tape to the ribs of the vent ducts	1.6 hr	06201	04201	A25075B	77100-T90-A04ZA

### PARTS INFORMATION

Part Name	Part Number	Qty.
Bolt-Washer 6x28 (Airbag)	90178-T90-003	3

**CUSTOMER INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

## REQUIRED MATERIALS

Part Name	Part Number	Qty.
Rubbing Alcohol	Commercially available	N/A
Felt Tape	06993-SA5-000	1 roll per 50 repairs (approximate)

## INSPECTION PROCEDURE

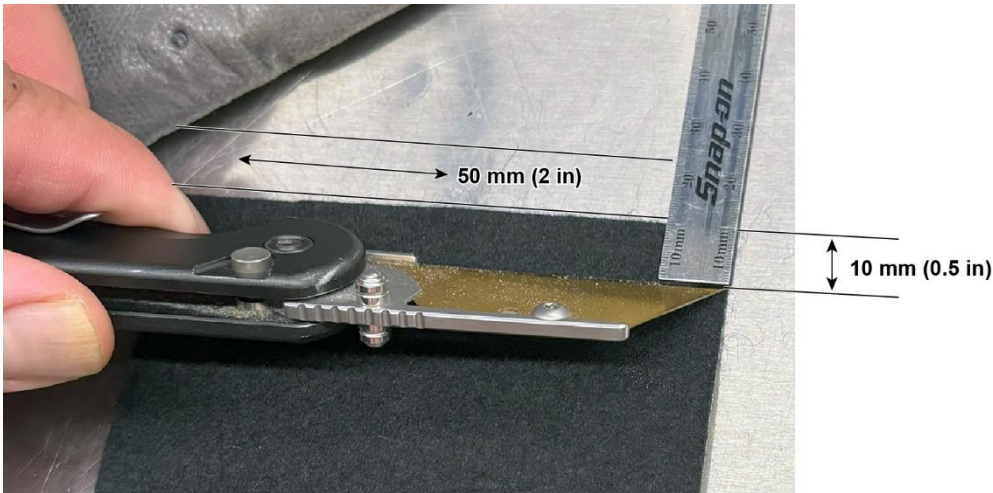
Set the defrost to high fan speed then listen for a rattling sound coming from behind the center display in the dashboard.

### NOTE:

- If a sound occurs in any another area of the dashboard besides behind the center display, this repair does not apply. Continue normal troubleshooting.
- The rattling noise can be difficult to duplicate. If a rattling noise cannot be duplicated behind the center display, continue with this repair based on the customer's complaint.

## PREPARATION

Using a utility knife, cut 4 felt strips approximately 10 mm x 50 mm (0.5 in x 2 in).

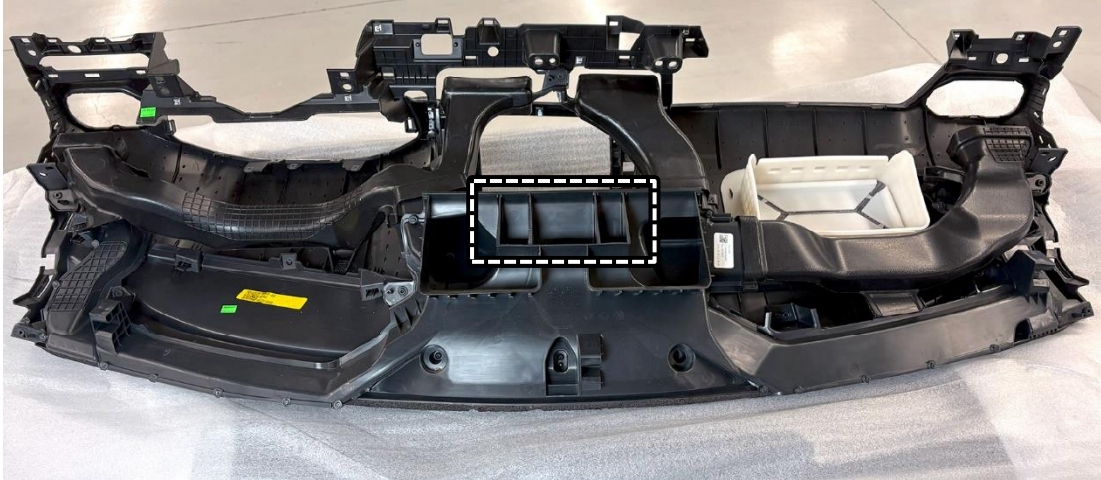


## REPAIR PROCEDURE

1. Disconnect the 12-Volt battery.
  - [2023-2025 Pilot 12 Volt Battery Terminal Disconnection and Reconnection](#)
  - [2026 Passport 12 Volt Battery Terminal Disconnection and Reconnection](#)
2. Remove the dashboard trim components.
  - [2023-2025 Pilot Dashboard/Steering Hanger Beam Area](#)
  - [2026 Passport Dashboard/Steering Hanger Beam Area](#)
3. Remove Dashboard
  - [2023-2025 Pilot Dashboard Removal and Installation](#)
  - [2026 Passport Dashboard Removal and Installation](#)

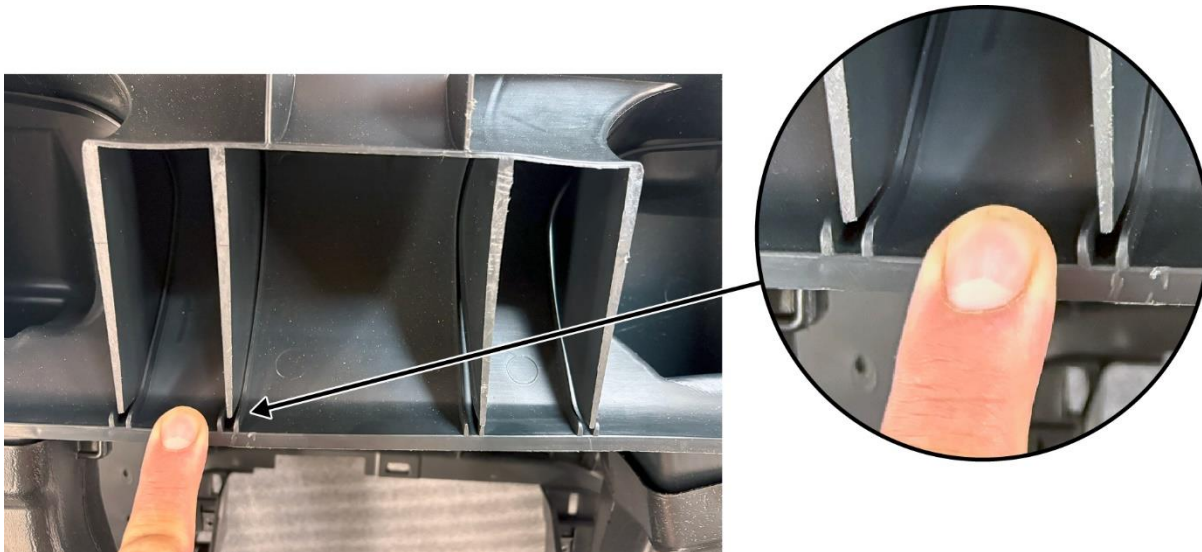
4. Place the dashboard on a clean, padded surface with the vent assembly facing up.

NOTICE: Take caution not to damage the dashboard surface.

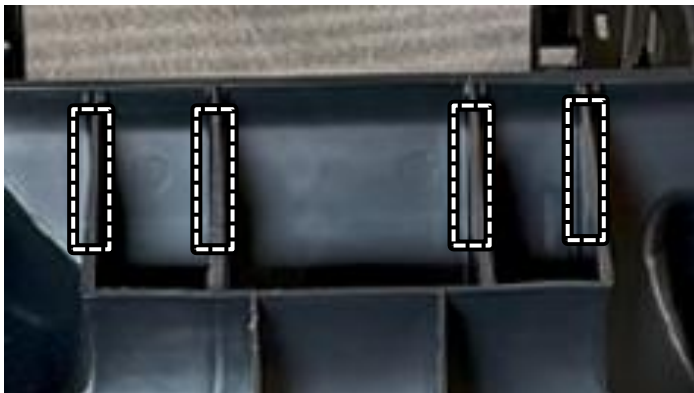


5. Pull down a few times lightly by hand to open a gap between ribs and channels.

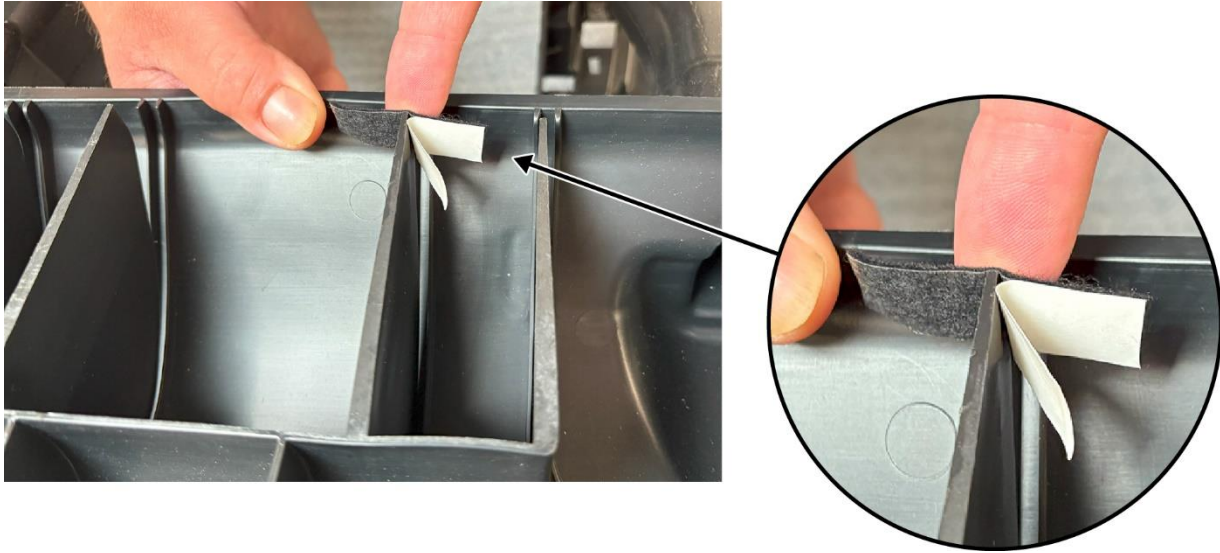
NOTICE: Use only finger and light pressure to create the gap. Do not use tools or damage may occur.



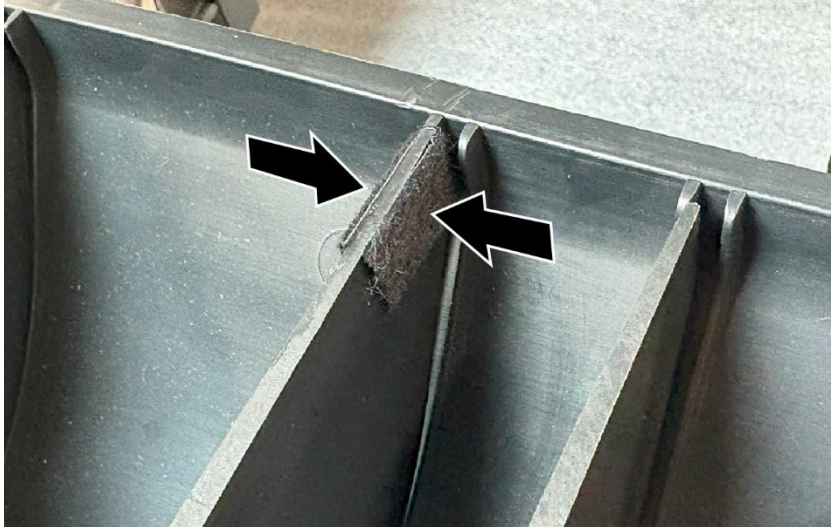
6. Using rubbing alcohol, clean the surfaces on each side of the ribs where the felt strips will be applied.



7. Hold a felt strip on the leading edge of the rib. Center the felt strip so there is equal length when folded up and adhered to both sides of the rib. Also, be sure the felt strip is flush to the end of the rib.



8. Fold the felt strip up both sides of the rib and press firmly to the rib surfaces to ensure proper adhesion.



9. Repeat steps 7 and 8 to apply felt strips to the remaining 3 ribs.
10. Install all removed parts in the reverse order of removal.