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From Erik Blank, Manager of Auto Campaigns and Recalls

Subject Product Update: 2026 CR-V SRS for EDR Software Update

DATE: September 19, 2025

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Erik Blank, Manager of Auto Campaigns and Recalls

Re: Product Update: 2026 CR-V SRS for EDR Software Update

Today, September 19, 2025, American Honda is announcing a **product update** for certain 2026 CR-V vehicles due to a software programming issue that may prevent Event Data Recorder (EDR) data from being recorded in the Supplemental Restraint System (SRS) unit, which does not conform to the EDR Part 563 regulation. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

REPAIR

Update the SRS unit software.

SOFTWARE

The updated software will be available at launch.

PARTS

There are no parts needed for this campaign.

TOOLS

There are no new special tools needed for this campaign.

SERVICE BULLETIN

Service Bulletin 25-085, *Product Update: 2026 CR-V SRS for EDR Software Update* posted to the Service Information System (SIS) as of September 19, 2025. It includes software repair and warranty claim information related to this campaign.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification in mid-October 2025.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.