



Warranty Information

Policies and Procedures Bulletin

Number: VWP-25-16

Subject: Turbocharger Limited Warranty Extension (Class Action)

Date: Sep. 15, 2025

Questions - For any questions regarding this bulletin, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com or Live Chat with us through www.vw-wise.com.

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

Turbocharger Limited Warranty Extension

For applicable Settlement Class Vehicles, the New Vehicle Limited Warranty will be extended to cover 50% of the repair or replacement of the Turbocharger by an authorized Volkswagen Dealer for 8.5 years or 85,000 miles, whichever occurs first, from the vehicle's in-service date.

If the Settlement Class Vehicle's Warranty Extension time period has already expired as of the September 15, 2025, the New Vehicle Limited Warranty will be extended to November 14, 2025, not to exceed the Warranty Extension mileage limitations.

Applicable Vehicles

2015-2019 Alltrack	2020-2023 Atlas Cross Sport	2015-2019 Golf SportWagen
2019-2021 Arteon	2015-2018 Golf	2015-2021 GTI
2018-2023 Atlas	2015-2019 Golf R	2019-2024 Jetta GLI

What is Covered

During the time/mileage period specified above, an authorized Volkswagen Dealer will repair or replace the Turbocharger at a prorated basis under one of the following circumstances:

- ▶ If diagnosis reveals the failure or malfunction was due to corrosion on the wastegate rod (including if the wastegate failed due to fork head and/or link pin corrosion).
OR
- ▶ Fault code P00AF and/or DTC P2563 **with** symptom code 14846 must be present as per TSB 2077251.

If failure is unrelated to corrosion on the wastegate rod (including if the wastegate failed due to fork head and/or link pin corrosion) or does not meet the qualifications of TSB 2077251, this extension does not apply.

Vehicles within the New Vehicle Limited Warranty time and mileage period will be covered at 100% (under the 110 Claim Type). Once the vehicle exceeds New Vehicle Limited Warranty, the entire repair will be covered at 50% for the time and mileage parameters specified above.

Certain states have voluntarily adopted California-mandated emissions warranties only for vehicles equipped to meet California's Partial Zero Emissions Vehicle (PZEV) emissions requirements. These vehicles can be identified by inspecting the Vehicle Emission Control Information Label located under the hood. Because of this, the owner of a vehicle equipped to meet California's PZEV emissions requirements living in one of these states may have warranty rights that exceed the extended warranty offering described in this bulletin.



Warranty Information

Transferability

This warranty extension is fully transferable to subsequent owners.

Additional information

This warranty extension does not cover damage or malfunctions caused by outside influence, such as collision or crash, vandalism, or vehicle misuse abuse, alteration or modification, nor does it cover repairs that are necessary for proper diagnosis of these conditions or that are required to bring the vehicle up to factory specifications.

Vehicle Eligibility

To determine if a vehicle is eligible for the Turbocharger Limited Warranty Extension, the "Warranty" section of the "Vehicle Data" screen in Elsa will show "NA4 Turbo Warr Ext 8.5Y/85Kmi See Contract" Warranty Key indicating the vehicle is applicable to this warranty extension.

If the warranty extension is applicable to the vehicle, the "Enhanced Coverage" section of the "Vehicle Data" screen in Elsa will also be populated with the warranty extension parameters.

Vehicles with the totaled status are excluded from coverage under this limited Warranty Extension.

Repair Procedure

Refer to Technical Bulletin Instance Number 2077251 for the applicable repair procedure which must be followed for reimbursement.

SAGA Claiming Procedures

Dealers must use the following Claim Type and Service Number when submitting warranty extension claims for the Turbocharger Limited Warranty Extension.

SAGA Claiming Procedures	
Claim Type	2WA
Service Number	2130
Damage Code	0017
Causal Indicator	Failed Component
Vendor Code	Identified on the Part

For additional assistance with determining customer participation, refer to Consequential Damage Proration Estimating Tool located in WISE > Resource Center > Job Aids & SAGA Communications (VWS) > Conversion Calculators. This tool will serve to provide a repair estimate that can be shared with the customer to demonstrate their potential repair costs. Estimates are only an approximation of charges based on the anticipated details of the work to be done and could be subject to change.

Document Revision Table	
Publish Date	Reason For Update
09/15/2025	Original Publication