



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Emissions Service Action 21ZV / Turbocharger Compressor Housing

This notice is for: All Dealer Personnel

Date: September 08, 2025

About this Service Action: In affected vehicles, the turbocharger housing included an unintended and unused hose port. To avoid possible oil seepage or a small air leak over time, Volkswagen will proactively replace the turbocharger. Based on engineering judgement, this incorrect part is not anticipated to impact performance, fuel consumption, or emissions.

- Repair:**
- REPAIR AVAILABLE – September 09, 2025
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
 - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: See the campaign circular for complete parts and ordering information.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2024	2024	JETTA	45
USA	2024	2024	TAOS	62
CAN	2024	2024	JETTA	5
CAN	2024	2024	TAOS	2

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – September 2025
 - Loaner/rental coverage – see campaign circular

Requirements for Emissions Campaigns Having Customer Notification (CALIFORNIA ONLY)

The California Air Resources Board and the Department of Motor Vehicles (DMV) require emissions-related campaigns to be completed prior to vehicle registration renewal. **When campaign work is done you must provide the owner with a signed “Vehicle Emission Recall – Proof of Correction” certificate (RC EMISCAVWAU).** Certificates can be ordered at no cost online via the Compliance Label Ordering portal.

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.