

# Technical Service Bulletin

<b>Topic</b>	48 Electric steering column adjustment does not work properly or at all
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2079458/1
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Sep 29, 2025

### New customer code

Object of complaint	Complaint type	Position
chassis -> steering, steering assist -> steering column power height adjustment	functionality -> no function	
chassis -> steering, steering assist -> power steering column forward/back adjuster	functionality -> no function	
chassis -> steering, steering assist -> steering column power height adjustment	functionality -> operation sequence incorrect	
chassis -> steering, steering assist -> power steering column forward/back adjuster	functionality -> cannot be switched on/activated	

### New workshop code

Object of complaint	Complaint type	Position
chassis -> steering -> steering wheel adjustment control module	functionality -> no function	
chassis -> steering -> steering wheel adjustment control module	functionality -> partially out of order	
chassis -> steering -> steering wheel adjustment control module	functionality -> operation sequence incorrect	

## Vehicle data

### A5

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
FU*	2025	A		*	*	*

#### Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
*	*	FU	*	S	N	000001	053781		

#### PR numbers

<b>PR numbers</b>
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?:with 2C7 ?and ?with 4UT
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## Documents

<b>Document name</b>
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master.xml
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## Condition

### Customer states:

The following customer complaints may occur:

- Steering column adjustment does not work

or/and

- Steering column only moves briefly or with a delay

or/and

- Steering column does not move to the end stops

### Workshop findings:

The complaint can be reproduced and can be attributed to the electric steering column adjustment.

## Technical Background

During a certain production period, the electric steering column may not have been adapted fully or at all.

**The complaint occurs in new vehicles or vehicles with low mileage!**

## Production Solution

From July/2025 onwards

## Service

**Do not replace any components. Instead, re-adapt the electric steering column adjustment.**

- **With tester:**

Follow the instructions given in the Guided Function.

- **Without tester:**

Diagram of positions:



**Start the routine as follows:**

1. Press the button back 3 times in succession (towards driver, **position 3**)

2. Press the button forwards once (towards front of vehicle, **position 1**)
3. Press the button back once (towards driver, **position 3**)
4. Press the button upwards once (towards headliner, **position 2**)
5. Press the button downwards once (towards floor mat, **position 4**)

When billing, please always attach a video that clearly shows the complaint to DOC-IT. To ensure a reference to the vehicle, the video must:

- Include the VIN and date.
- Must not be edited.
- Should be in focus and taken with sufficient light. A high resolution is not necessary.

If appropriate, please mark the location of the problem so that parts analysis has a clear reference to the complaint. Please ensure that the video documentation does not show any people and/or face, license plates, or customer data.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

## Warranty

<b>Service Number:</b>	4818		
<b>Damage Code:</b>	0040		
<b>Labor Operations:</b>	<b>Basic setting with tester</b>		
	GFF / Guided Functions	0150 0010	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Time stated on the diagnostic protocol
	<b>Basic setting without tester</b>		
	Check and adjust steering column	4814 0599	25 TU
<b>Claim Comment:</b>	As per TSB 2079458/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2079458**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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