

Technical Service Bulletin

Topic	70 Luggage compartment cover stops moving
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2079220/1
Level	EH
Status	Released for publishing
Release date	Sep 9, 2025

New customer code

Object of complaint	Complaint type	Position
body attachments and installations -> storage compartments, trim panel operation -> closing luggage compartment cover automatically	functionality -> no function	

New workshop code

Object of complaint	Complaint type	Position
body attachments and installations -> trim, trim panels and floor covering -> luggage compartment cover -> luggage compartment cover roll-up mechanism	functionality -> no function	

Vehicle data

A5 Avant, A6 Avant

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
FU*	2025	A		*	*	*
GH*	2025	A		*	*	*

Documents

Document name
master.xml

Condition

Customer states:

The luggage compartment cover stops moving or reverses when the rear lid is opened.

Technical Background

Software problems in control unit.

Production Solution

Currently being clarified.

Service

Postpone the repair and advise the customer that a solution is being actively pursued.

In the meantime, the customer must be able to use the luggage compartment cover.

The procedure for this:

1. Open the rear lid.
2. Lock the rear lid lock using a screwdriver or another suitable tool. This moves the luggage compartment cover to the lowest position.
3. Release the luggage compartment cover mechanically by pulling it to the rear with your hand, detaching it from the guide and guiding it forward until it is completely retracted.
4. Detach the right luggage compartment side trim.
5. Unplug the electrical connector for the drive unit.
6. Reattach the luggage compartment side trim.
7. This enables the customer to operate, attach and detach the luggage compartment cover by hand.

As soon as a software solution is available for dealerships, the customer will receive the error-free control software.

When billing, please always attach photos that clearly show the complaint to DOC-IT. To ensure a reference to the vehicle, the image must:

- Include the VIN and date.
- Must not be edited.
- Should be in focus and taken with sufficient light. A high resolution is not necessary.

If appropriate, please mark the location of the problem so that parts analysis has a clear reference to the complaint. Please ensure that the photo documentation does not show any people and/or face, license plates, or customer data.

Warranty

Claim Type:	<ul style="list-style-type: none">• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
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Service Number:	7030
Damage Code:	0040
Claim Comment:	As per TSB 2079220/1

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2079220**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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