

Technical Service Bulletin

Topic	96 Rear occupant detection / alarm "unwanted horn and flashing lights triggered"
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2077961/2
Level	EH
Status	Released for publishing
Release date	Sep 10, 2025

New customer code

Object of complaint	Complaint type	Position
lighting, signaling -> flashers -> emergency flashers -> Flash emergency flashers for occupant detection	functionality -> activates without cause	
lighting, signaling -> flashers -> emergency flashers	functionality -> switches on by itself	
lighting, signaling -> acoustic signals -> horns	functionality -> switches on by itself	
lighting, signaling -> acoustic signals -> horns -> Honk horn for occupant detection	functionality -> activates without cause	
access control, start authorization, anti-theft protection -> anti-theft protection -> anti-theft alarm system activation	functionality -> unintentional deployment	

Vehicle data

Audi Q6 e-tron and A6 e-tron

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GF*	2025	A		*	*	*
GH*	2025	A		*	*	*

PR numbers

PR numbers
?:or ?:with 5P2

Documents

Document name
master.xml

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Add Model)
1	05/14/2025	Initial publication

Customer states:

- There are **no** rear occupants in the vehicle → a warning message appears, and the vehicle's horn may sound, and its lights may flash.
- There **are** rear occupants in the vehicle → a warning message appears but the vehicle's horn does **not** sound, and its lights do **not** flash.
- Possibly also interpreted as unintentional triggering of anti-theft alarm.

Workshop findings:

- No event memory entries logged.
- In the event of a warning where the horn sounds and/or the lights flash: Anti-theft alarm system not triggered during period of complaint, e.g. can be reproduced via the measured value blocks of the anti-theft alarm system.

Technical Background

Issues may occur with the rear occupant detection (available since model year 2025). Due to these issues, the rear occupant detection may trigger warnings more, or less often.

Production Solution

Optimized software as of week 19/2025.

Service

This TSB replaces Pending Service Solution (PSS) TSB 2077108: *69 PSS Postpone repair: rear occupant detection / alarm "unintentional triggering of horn/flashing lights"*.

To permanently rectify the fault, first check whether **TSB 2077960: 00 Combined software update 03.01.00/C (28.11.01) KD1**** is available and then perform the software update described in TSB 2077960.

NOTICE

The software update described in TSB 2077960 will be released in stages for the individual vehicle models/markets, depending on availability.

Warranty

Claim Type:	<ul style="list-style-type: none"> If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9602		
Damage Code:	0039		
Labor Operations:	Software update flat rate incl. bus sleep cycle, adaptation drives and additional work	0151 0040	50 TU
	Charge battery	2706 8950	See SRT with associated operations
Claim Comment:	As per TSB 2077961/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2077961**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2025 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.