

 Connection offline

Technical Service Bulletin

Topic	93 Displayed remaining range too low
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2077771/3
Level	EH
Status	Released for publishing
Release date	Sep 15, 2025

New customer code

Object of complaint	Complaint type	Position
entire vehicle -> driving performance, consumption -> range	dimensional accuracy -> too low	

Vehicle data

A6 Sportback e-tron, and Q6 e-tron

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GF*	2025	A		*	*	*
GH*	2025	A		*	*	*

Documents

Document name
master.xml
anleitung_q6_modul_anlernen_en-1.pdf
anleitung_q6_modul_anlernen_en.docx

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Added Models)
2	06/05/2025	Revised <i>Warranty</i> (Updated warranty table)
1	05/05/2025	Initial publication

Customer states:

- Instrument cluster remaining range display implausible. When the high-voltage battery has a state of charge of 80%, a remaining range of only 124 miles is shown.
- The remaining range displayed is less than half of the expected remaining range.

Workshop findings:

- The customer complaint can be reproduced.
- The remaining range displayed is too low.
- There is a sudden drop in the remaining range displayed.

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

Adapt all high-voltage battery modules according to the attachment "anleitung_q6_modul_anlernen_en-1.pdf".

Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9325		
Damage Code:	0039		
Laor Operations:	GFF	0150 0010	See SRT with associated operations

	De-activate and activate high-voltage system	9310 8350	See SRT with associated operations
	GFF	0150 0060	Time stated on the diagnostic protocol
Claim Comment:	As per TSB 2077771/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2077771**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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