

Vehicle-specific service

Topic	91 PSS Reversing camera - rear corner view cannot be activated via the MMI
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2077066/2
Level	EH
Status	Released for publishing
Release date	Sep 12, 2025

Vehicle data

Q4 e-tron, and Q4 Sportback e-tron

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F4*	2025	A		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
WA1	*	FZ	*	S	P	000001	999999		

PR numbers

PR numbers
?:with KA2

Control units

Diagnostic address	Software part number	Software version	Hardware part number	Hardware version
0019 - Data Bus OBD Interface	*1EE*.937.012.A*	0254	*	*

Documents

Document name
master.xml

 Connection offline

Vehicle-specific service

91 PSS Reversing camera - rear corner view cannot be activated via the MMI

Transaction No.: **2077066/2**

Release date: Sep 12, 2025

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Updated estimated available repair)
1	02/26/2025	Initial publication

This bulletin applies to MY25 Q4 vehicles only.

Customer states:

The reversing camera view cannot be changed via the MMI. The rear corner view cannot be activated.

Please compare the complaint to the attached image.



Workshop findings:

The complaint can be reproduced.

Technical Background

Software issue. The soft keys shown have no function and should not appear in the reversing camera view.

 NOTICE

There are no issues with the reversing camera system. All functions offered by Audi are available.

Production Solution

With software ME5.4 in ICAS, Data Bus On Board Diagnostic Interface, J533 (address word 0019) from week 06/2025 onwards.

Service

1. A technical solution is currently being implemented. The solution is planned to be available by the end of the 4th quarter of 2025 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*).

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2077066**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2025 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.