

Vehicle-specific service

Topic	91 PSS Reversing camera - rear corner view cannot be activated via the MMI
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2076961/2
Level	EH
Status	Released for publishing
Release date	Sep 13, 2025

Vehicle data

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
8Y*	2025	A		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
WAU	*	GY	*	S	A	000001	999999		

PR numbers

PR numbers
? :with KA2

Control units

Diagnostic address	Software part number	Software version	Hardware part number	Hardware version
0019 - Data Bus OBD Interface	5QS*.907.530.D*	2086	*	*

Documents

Document name
master.xml

 Connection offline

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Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Revised ETA for solution)
1	02/21/2025	Initial publication

This bulletin applies to MY25 A3, and S3 vehicles only.

Customer states:

The reversing camera view cannot be changed via the MMI. The rear corner view cannot be activated. Please compare the complaint with the attached image.

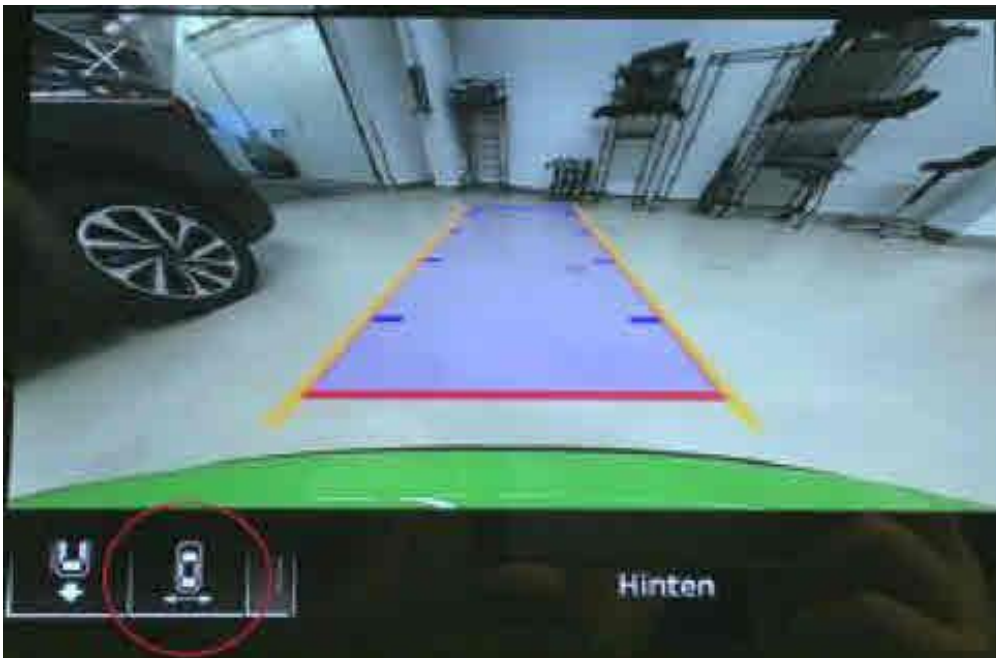


Figure 1. Reversing Camera View Change Button

Workshop findings:

The complaint can be reproduced.

Technical Background

Software issue. The soft keys shown have no function and should not appear in the reversing camera view.

NOTICE

There are no issues with the reversing camera system. All functions offered by Audi are available.

Production Solution

With software version 2091 in Data Bus On Board Diagnostic Interface, J533 (address word 0019) in week 48/2024.

Service

1. Explain to the customer that a solution is expected to be available by the end of the 4th quarter of 2025 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*).

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2076961**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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