



**Audi**

# AUDI DEALER COMMUNICATION

## Repair Available – Service Action 82NE / High-Voltage Heater

**This notice is for:** All Dealer Personnel

**Date:** September 12, 2025

**About this Service Action:** Update code 82NE has been converted into Service Action 82NE.

On Audi e-tron GT vehicles manufactured within a specific period, a quality issue on the high-voltage heater can result in the high-voltage heater automatically switching off in the event of a fault, therefore no longer heating the vehicle interior. To address this issue, the high-voltage heater in the affected vehicles will be replaced.

- Repair:**
- REPAIR AVAILABLE – September 12, 2025
  - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory.
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** See the campaign circular for complete parts and ordering information.

**Affected Vehicles:**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2024	E-TRON GT	112
USA	2022	2024	RS E-TRON GT	43

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing – September 2025
  - Loaner/rental coverage – see campaign circular

**-END OF MESSAGE-**

*Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*