

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922



Subject: WHITE STAINS ON INTERIOR RESIN PARTS	Service Alert No.: SA-042/25
	Last Issued : 09/29/2025

BULLETIN NOTES

This service alert supersedes the previously issued service alert(s) listed below. The changes are noted in Red text.

Previous Service Alert(s):	Date(s) Issued:
SA-056/24	08/13/24
SA-036/23	06/05/23

APPLICABLE MODEL(S)/VINS

2013-2025 CX-5	2016-2021 CX-3	2020-2026 CX-30	2025-2026 CX-70 (All)
2014-2026 Mazda3	2016-2023 CX-9	2022-2023 MX-30	2024-2026 CX-90 (All)
2014-2021 Mazda6	2016-2026 MX-5	2023-2026 CX-50 (All)	

DESCRIPTION

Interior parts made of resin have antistatic coating to prevent dust from sticking on the surfaces, and depending on the conditions of use, the antistatic components may crystallize slightly, giving an appearance of white stains on the surface.



To remove the stains, wipe the stained surface with a towel soaked with water mixed with a small portion of a neutral detergent. If the white stains reappear again, simply wipe them again in the same way.

Page 1 of 2

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

NOTE: The antistatic effect does not deteriorate with this procedure.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.