

# Technical Service Bulletin

Mazda North American Operations  
Irvine, CA 92618-2922



<b>Subject:</b>  <b>SEAT FABRIC FRAYING</b>	<b>Bulletin No.: 09-036/25</b>
	<b>Last Issued : 09/24/2025</b>

## BULLETIN NOTES

### APPLICABLE MODEL(S)/VINS

2023-2024 CX-50 (with cloth seat trim) with VINS lower than 7MMVA\*\*\*\*\*221374 (produced before April 29, 2024)

## DESCRIPTION

Some customers may complain that the fabric part of the seat is fraying. This is caused by a lack of durability of the fabric. To eliminate this concern, the durability of the seat fabric has been improved.

Customers having this concern should have their vehicle repaired using the following repair procedure.

## REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the following part(s) with the modified one(s) according to the following repair procedures.

**NOTE:** Only replace the affected part(s) and refer to the GEPC to verify the correct Part Numbers.

Replacement Parts	Repair Procedures
Front Seat Cushion	Refer to SA-049/24 - CX-50 FRONT SEAT CUSHION AND FRONT SEAT BACK REMOVAL/INSTALLATION. <b>NOTE:</b> For the side cover removal/installation, refer to FRONT SEAT SIDE COVER REMOVAL/INSTALLATION.
Front Seat Back Trim	
Rear Seat Back LH	Refer to REAR SEAT BACK REMOVAL/INSTALLATION.
Rear Seat Back RH	
Rear Seat Cushion	Refer to REAR SEAT CUSHION REMOVAL/INSTALLATION.

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3. After installing the seat trim, check for wrinkles and remove if any are found.

**CAUTION:** DO NOT use a steam iron on areas made of leatherette (red areas in the image below) or the trim will be damaged and will not be covered under warranty.



4. Verify the repair.

#### PARTS INFORMATION

Parts Number	Description	Qty.	Notes
VA42-88-180-A**	DRV SEAT BACK	1	6-way manual
VB01-88-160-**	DRV SEAT CUSHION	1	
VA47-88180-A**	DRV SEAT BACK	1	Power seat without seat warmer
VB03-88-160-**	DRV SEAT CUSHION	1	
VA43-88-180-A**	DRV SEAT BACK	1	Power seat with seat warmer
VB02-88-160-**	DRV SEAT CUSHION	1	
VA53-88-130-B**	PASS SEAT BACK	1	4-way manual
VB01-88-110-**	PASS SEAT CUSHION	1	
VA43-88-130-B**	PASS SEAT BACK	1	4-way manual with seat warmer
VB02-88-110-**	PASS SEAT CUSHION	1	
VA43-57-200-C**	CUSHION, REAR SEAT	1	
VA43-57-400-F**	BACK (R), REAR SEAT	1	
VA43-57-450-G**	BACK (L), REAR SEAT	1	
KD7J-88-244	BAND	4-8	- Quantity one per part number. - Total quantity varies by manual/power seat and if you a
H430-67-C91	CLIP	4-6	

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			re removing the seat bottom, seatback, or both. - Can be sourced locally. - Referred to as a "BAND" in the repair procedure. - Also known in the US as cable tie, zip tie, wire tie, tie wrap, tie strap, hose tie, and other variations.
0824-88-049	CLIP	4-6	- Quantity one is package of 90. - Can be sourced locally. - Referred to as a "C-RING" in the repair procedure. - Also known in the US as a "hog ring". Can be sourced locally.
--	HOG RING		Locally procured parts

\*\*: 02=Black and 2B=Black/Ash Ochre

**NOTE:** Refer to the GEPC to verify the correct Part Numbers.

**WARRANTY INFORMATION**

**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda’s New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	88
Damage Code	9C
Part Number Main Cause	Refer to the following table.
Quantity	
Operation Number / Labor Hours:	

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## Operation No. and Labor Hours

Replacement Part	Causal Part No.	Q'ty	Operation No. and Labor Hours
Front Seat Cushion (One side)	****-88-110*** or ****-88-160***	1	XXWZZARX / 0.8 Hrs
Front Seat Cushion (Both sides)	****-88-110*** or ****-88-160***	1	XXWZZBRX / 1.6 Hrs
Front Seat Back (One side)	****-88-131*** or ****-88-181***	1	XXWZZCRX / 0.9 Hrs
Front Seat Back (Both sides)	****-88-131*** or ****-88-181***	1	XXWZZDRX / 1.8 Hrs.
Rear Seat Cushion	****-57-200***	1	XXWZZERX / 0.2 Hrs.
Rear Seat Back (Left side)	****-57-450***	1	XXWZZFRX / 0.3 Hrs.
Rear Seat Back (Right side)	****-57-400***	1	XXWZZGRX / 0.2 Hrs.
Rear Seat Back (Both sides)	****-57-200***	1	XXWZZHRX / 0.4Hrs

**NOTE:**

- Claim parts number(s) other than the causal parts number as related parts.
- Multiple operation numbers in one claim are acceptable.

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