

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
 Freightliner Dealers – U.S. and Canada
 Western Star and Sterling Dealers – U.S. and Canada
 FCCC Dealers – U.S. and Canada
 Thomas Built Buses Dealers – U.S. and Canada
 Direct Warranty Customers – U.S. and Canada
 Detroit Diesel Distributors
 Export Distributors
 Love's Travel Stops

Daimler Truck North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this letter, please submit your inquiry using the **WSC app on the DTNA Portal**.

REF #: ICI23-018

Effective: 06/01/2023

Release: 05/23/2023 (Revision: 09/25/2025)

SUBJECT: (Revised) Love's Travel Stops Authorized Campaign Program

This letter is to inform you that, per the 05/24/2023 joint memo from DTNA and the Dealer Council, DTNA will allow Love's service centers to perform select Recall and Field Service Campaigns

Recall campaigns address urgent safety and emission compliance issues. DTNA complies with U.S. and Canadian federal regulations and adheres to all requirements for Recall campaign documentation, repair completion, reporting to federal agencies, etc. By adding recall repairs to the Love's service agreement, regulatory compliance by sponsoring locations and customers is also required.

With initial approval from sponsoring locations, Love's service centers are authorized to perform specific Freightliner campaign repairs.

Love's sponsoring locations are responsible for the management of this program (i.e., determining whether customer facilities are suitable and identifying the specific, DTNA-approved campaigns that a Love's service centers can perform).

The following Recall and Field Service Campaigns are approved for Love Service Centers:

Campaign Number	Campaign Name	Start Date	Open Vehicle Population
FL624	National Seating Seat Suspension Welds	11/15/2025	288
FL756	Brake Light Pressure Switch	4/7/2018	98,358
FL791	Freightliner Steering Shafts	11/14/2018	4,368
FL848	Mud Flap Reflective Tape	5/22/2020	28,653
FL863	Brake Light Illumination DETROIT ENGINE (Excluding Group B)	8/14/2020	17,397
FL872	Cascadia Bridgestone Steer Tires	3/17/2021	436
FL874	M2 Transmission Oil Cooler Line	4/9/2021	7,126
FL900	Cascadia Drag Link Tapered Joint	11/11/2021	12,479
FL958	Brake Modulator Valves (Excluding Group H)	10/05/2023	44,104
FL966	Brake Modulator Valves (Excluding Group G)	10/05/2023	24,320

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

FL967	Drag Link Tapered Joint	4/21/2023	26,774
FL969	Windshield Wiper Arms	5/30/2023	37,713
SF705	ESPAR Fuel Standpipe Weld	12/20/2024	13,408

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry using the Warranty Support Center (WSC) app, located on the DTNA Portal.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.