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VIN:

**Daimler Trucks North America Field Service Campaign
Freightliner Campaign # SF726
Mobileye Collision Mitigation System Update**

September 29, 2025

Dear Tiffin Motorhome Customer,

Please see the enclosed letter from Daimler Trucks North America on behalf of Freightliner Trucks Division, about a technical service bulletin that is applicable for the VIN listed above. For any questions regarding this safety recall, please contact Freightliner's Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, or by e-mail at DTNA.Warranty.Campaigns@Daimler.com.

Thank you for your attention to this matter,

Tiffin Motorhomes Recall Department

SF726

Creation Date: September 2025

Copy of Notice to Owners

Subject: Mobileye Collision Mitigation System Update

Daimler Truck North America LLC (DTNA), and wholly owned subsidiary, Freightliner Custom Chassis Corporation, is initiating Field Service Campaign SF726 to modify specific 2025-2026 FCCC XCM, XCP, XCR, and XCS model chassis vehicles, manufactured May 2nd, 2024, through July 7th, 2025.

Problem: Certain FCCC XC chassis equipped with Mobileye Lane Tracking and alert system; the vehicle's lane tracking system fails to alert the driver of unintended lane departures if the turn signal or hazard lamps are not activated upon startup.

Solution: Parameter will be updated to enable the lane tracking system.

Please contact an authorized DTNA dealer to arrange to have the campaign performed. The campaign will take approximately one hour and will be performed **free of charge**. To locate an authorized dealer go to <https://northamerica.daimlertruck.com/brands/support>. At the bottom of the page click on the appropriate brand (shown as an icon), and at the top of each brand's page is an option to 'Find a Dealer'.

This Field Service Campaign will **terminate on September 30th, 2026**. Please make sure the campaign is completed prior to this date. Work completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, Daimler Truck North America LLC will not pay for any damage caused by failure to properly maintain your vehicle. Daimler Truck North America LLC considers the work necessary under this campaign to be proper maintenance and, therefore, will not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

If you have any questions, contact the Warranty Campaigns Department at (800) 547-0712, from 7 a.m. to 4 p.m. Pacific Time, Monday through Friday, e-mail address: dtna-war-campaigns@daimlertruck.com, or contact the Customer Assistance Center at (800) 385-4357.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure