

DTNA Announces NEW Extended Coverage Portfolio - Effective Monday 9-15-25

Communication Type: General News

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To: US & Canada, Freightliner and Western Star Dealers, Principals, General Managers, F&I, Marketing Managers, All Service Roles, Warranty Roles, Truck Sales Roles, Used Truck Roles -

The new Extended Coverage Portfolio will go into effect on Monday, September 15, 2025.

To prepare for this transition, the Online Warranty Link (OWL) and Quick Quote will be updated over the weekend to include the new portfolio options. Please note that you may not be able to create quotes during this time. We recommend completing any time-sensitive quoting activities before the weekend.

Please see the attached Quick Reference Guides that provide information on the new package names and components covered within them. For more information about the new portfolio, please visit the Warranty Page on DTNA Portal or the Extended Coverage page on Highspot.

If you have any questions, please contact your Extended Coverage Sales Manager (/content/dam/asp/dtna-portal/announcements—communications/20578-1-dtnax-asp-territory%20map_VAR4.pdf) (also attached) or ASP-Help@daimlertruck.com

Attachments:

Medium Duty Extended Coverage

QRG_07.14.2025.pdf

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Heavy Duty Extended Coverage

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EXTENDED COVERAGE



MEDIUM-DUTY DD5 AND DD8 ENGINES
QUICK REFERENCE GUIDE

Easily guide your customers to the right extended coverage plan. These charts will help you quickly reference which engine components are covered under each level of protection.

RANGE OF COVERAGE

Extended Coverage for Medium-Duty Detroit Engine plans range from 100,000 miles (161,000 kilometers) to 300,000 miles (483,000 kilometers). The time range is as follows: 3-7 years.

EXTENDED COVERAGE FOR MEDIUM-DUTY DETROIT ENGINES

BASIC DETROIT ENGINE		Air Compressor, Camshaft Assembly, Cylinder Block & Head Assemblies, EGR System, Exhaust Manifold, Intake Manifold, Flywheel, Front & Rear Crankshaft Seals, Fuel Injectors, Gear Train, Head Gasket, High Pressure Fuel System, Integrated Engine Brake, Oil Pump, Rods & Bearings, Turbocharger, Water Pump
ULTIMATE DETROIT ENGINE	Includes everything in BASIC DETROIT ENGINE plus:	Aftertreatment Control Module (ACM), Aftertreatment Pressure/Temperature/NOX Sensors, Aftertreatment System Mounting Brackets & Clamps, DEF Pump/Metering Unit/Injection Unit, Diesel Oxidation Catalyst & Housing, Diesel Particulate Filter & Housing, Electrical Harness & Connectors, Engine and Aftertreatment Wiring and Sensors, Hydrocarbon Injection Valve/Metering Unit/Fuel Lines, ECM/CPC, SCR Catalyst & Housing. Excludes: Non-Detroit Parts, DEF Tank, DEF Lines, DEF Header

For a more comprehensive list of covered components for the medium-duty engine packages, please reference the Terms of Coverage located on DTNA Portal and Highspot.

TOWING AND ROADSIDE SERVICE

TOWING

Your choice of reimbursement caps is per occurrence. There is no limit on the number of occurrences.

*Unlimited mileage plans from 6 months to 7 years.

Pays for travel time to the covered vehicle, towing preparation performed on the vehicle, and travel time back to the authorized repair facility.

*Not covered are subsequent towing claims from the same warrantable failure event and trailer towing or storage.

ROADSIDE SERVICE

24/ 7/365 support for many vehicle issues, including those that affect the reliability and drivability of the vehicle.

EXTENDED COVERAGE FOR MEDIUM-DUTY AXLES

SEPARATE PLANS AVAILABLE FOR:

- Detroit Front Axle
- Detroit Rear-Drive Axle
- Non-Detroit Front Axle
- Non-Detroit Rear-Drive Axle

FRONT AXLES

Includes Front Axle Beam, Spindles, Kingpins and Bearings, Front-Drive Axle Differential Assemblies, Axle Shafts and Housings.

REAR-DRIVE AXLES

Includes Rear-Drive Axle Differential Assemblies, Axle Shafts and Housings.

Choose from 3-, 4-, and 5-year coverage options. Mileage limits range from 100,000 to 250,000.

EXTENDED COVERAGE



MEDIUM-DUTY TRUCK CHASSIS
QUICK REFERENCE GUIDE

Easily guide your Freightliner and Western Star customers to the right extended coverage plan. These charts will help you quickly reference which truck components are covered under each level of protection.

RANGE OF COVERAGE

Extended Coverage for Medium-Duty truck chassis plans range from 100,000 miles (161,000 kilometers) to 300,000 miles (483,000 kilometers). The time range is 3-7 years.

TRUCK CHASSIS EXTENDED COVERAGES

Customers will enjoy the flexibility of mixing any truck chassis package with additional standalone coverage options to create their own customized coverage. For example, a customer can choose the BASIC Truck Chassis package and add on a Wiring standalone. Standalone coverages do not require the purchase of a truck chassis package.

TRUCK CHASSIS PACKAGES FOR FREIGHTLINER AND WESTERN STAR		
BASIC TRUCK CHASSIS		Air Intake System, Charge Air Cooler, Charging System/Alternator, Climate Control, Cranking System/Starter, Ignition System, Front Suspension, Rear Suspension
ENHANCED TRUCK CHASSIS	<i>Includes everything in BASIC TRUCK CHASSIS plus:</i>	Cooling System, Chassis ATS/DEF, Drive Shafts, Exhaust System, Fuel System (Tank, Lines)
ULTIMATE TRUCK CHASSIS	<i>Includes everything in ENHANCED TRUCK CHASSIS plus:</i>	Braking System, Cab & Hood, Instruments & Gauges, Steering, Supplemental Info Devices, Transfer Case Mounts, Wiring

STANDALONE COVERAGES

TOWING

(Add to a package or buy as a standalone)

cap options (per occurrence)

CLIMATE CONTROL

(Also available in all packages)

Includes complete HVAC system.
Excludes Dual-Parked HVAC (Parksmart)

COOLING SYSTEM

(Also available in Enhanced & Ultimate)

Includes cooling fan, radiator

STARTER/ALTERNATOR

(Also available in all packages)

Includes starter motor, alternator

WIRING

(Also available in Ultimate)

Includes chassis electrical harnesses

For a more comprehensive list of covered components for the Standalone and Truck Chassis packages, please reference the Terms of Coverage located on DTNA Portal. Need more information? Contact your ASP Regional Sales Manager, ASPHelp@DaimlerTruck.com or visit us on DTNA Portal or Highspot.

EXTENDED COVERAGE



HEAVY-DUTY DD13, DD15 & DD16 ENGINES
QUICK REFERENCE GUIDE

Easily guide your customers to the right extended coverage plan. These charts will help you quickly reference which engine components are covered under each level of protection.

RANGE OF COVERAGE

Extended Coverage for Heavy-Duty Detroit Engine plans range from 100,000 miles (161,000 kilometers) to 750,000 miles (1,207,500 kilometers). The time range is 3-7 years.

EXTENDED COVERAGE FOR HEAVY-DUTY DETROIT ENGINES

BASIC DETROIT ENGINE		Air Compressor, Camshaft Assembly, Cylinder Block & Head Assemblies, EGR System, Exhaust Manifold, Intake Manifold, Flywheel, Front & Rear Crankshaft Seals, Fuel Injectors, Gear Train, Head Gasket, High Pressure Fuel System, Integrated Engine Brake, Oil Pump, Rods & Bearings, Turbocharger, Water Pump.
ENHANCED DETROIT ENGINE	<i>Includes everything in BASIC DETROIT ENGINE plus:</i>	Aftertreatment Control Module (ACM), Aftertreatment Pressure/Temperature/NOX Sensors, DEF Pump/Metering Unit/Injection Unit, ECM/CPC, Electrical Harness & Connectors, Engine and Aftertreatment Wiring and Sensors, Hydrocarbon Injection Valve/Metering Unit/ Fuel Lines. Excludes: Non-Detroit Parts, DEF Tank, DEF Lines, Header Tank.
ULTIMATE DETROIT ENGINE	<i>Includes everything in ENHANCED DETROIT ENGINE plus:</i>	ATS Mounting Brackets & Clamps, Diesel Oxidation Catalyst & Housing, Diesel Particulate Filter & Housing, SCR Catalyst & Housing.

For a more comprehensive list of covered components for the engine packages, please reference the Terms of Coverage located on DTNA Portal or Highspot.

DT12® TRANSMISSION COVERAGE

ON-HIGHWAY TRANSMISSION

7 years/750,000 miles
7 years/850,000 miles

CLUTCH

3 years/400,000 miles
4 years/450,000 miles
5 years/500,000 miles

VOCATIONAL

Vocational transmission and clutch coverages range from 3 to 7 years, all with unlimited mileage.

Transmission exclusions: Actuator, Yokes, Clutch

Clutch exclusions: Yokes, Release Bearings, Transmission

EXTENDED COVERAGE FOR HEAVY-DUTY AXLES

SEPARATE PLANS AVAILABLE FOR:

Detroit Front Axle
Detroit Rear-Drive Axle
Non-Detroit Front Axle
Non-Detroit Rear-Drive Axle

FRONT AXLES

Includes Front Axle Beam, Spindles, Kingpins and Bearings, Front-Drive Axle Differential Assemblies, Axle Shafts and Housings.

REAR-DRIVE AXLES

Includes Rear-Drive Axle Differential Assemblies, Axle Shafts and Housings.

Choose from 3-, 4-, and 5-year coverage options. Mileage limits range from 100,000 to 200,000.

EXTENDED COVERAGE



HEAVY-DUTY TRUCK CHASSIS QUICK REFERENCE GUIDE

Easily guide your Freightliner and Western Star customers to the right extended coverage plan. These charts will help you quickly reference which truck components are covered under each level of protection.

RANGE OF COVERAGE

Extended Coverage for Heavy-Duty truck chassis plans range from 100,000 miles (161,000 kilometers) to 600,000 miles (966,000 kilometers). The time range is 3-7 years.

TRUCK CHASSIS EXTENDED COVERAGES

Customers will enjoy the flexibility of mixing any truck chassis package with additional standalone coverage options to create their own customized coverage. For example, a customer can choose the Basic Truck Chassis package and add on a Wiring standalone. Standalone coverages do not require the purchase of a truck chassis package.

TRUCK CHASSIS PACKAGES FOR FREIGHTLINER AND WESTERN STAR		
BASIC TRUCK CHASSIS		Air Intake System, Charge Air Cooler, Charging System/Alternator, Climate Control, Cranking System/Starter, Ignition System, Front Suspension, Rear Suspension.
ENHANCED TRUCK CHASSIS	<i>Includes everything in BASIC TRUCK CHASSIS plus:</i>	Cooling System, Chassis ATS/DEF, Drive Shafts, Exhaust System, Fuel System.
ULTIMATE TRUCK CHASSIS	<i>Includes everything in ENHANCED TRUCK CHASSIS plus:</i>	Braking System, Cab & Hood, Instruments & Gauges, Steering, Supplemental Info Devices, Transfer Case Mounts, Wiring.

STANDALONE COVERAGES

DUAL-PARKED HVAC

(Add to a package or buy as a standalone)

Includes Dual-Parked HVAC (Parksmart) APUs

TOWING

(Add to a package or buy as a standalone)

Includes towing cap options (per occurrence)

CHASSIS ATS/DEF

(Also available in Enhanced & Ultimate)

Includes DEF tank, DEF lines, header tank

CLIMATE CONTROL

(Also available in all packages)

Includes complete HVAC system. Excludes Dual-Parked HVAC (Parksmart).

COOLING SYSTEM

(Also available in Enhanced & Ultimate)

Includes cooling fan, radiator

STARTER/ALTERNATOR

(Also available in all packages)

Includes starter motor, alternator

WIRING

(Also available in Ultimate)

Includes chassis electrical harnesses

For a more comprehensive list of covered components for the Standalone and Truck Chassis packages, please reference the Terms of Coverage located on DTNA Portal. Need more information? Contact your ASP Regional Sales Manager, ASPHelp@DaimlerTruck.com or visit us on DTNA Portal or Highspot.



EXTENDED SERVICE COVERAGE

YOUR ASP REGIONAL FIELD SALES TEAM HAS DEALER NEEDS COVERED!

DTNA's comprehensive extended coverages are easier to understand and sell through the work of our ASP Regional Sales Managers, who create customer demand and provide dealer support. To help you, we:

- Use our extended coverage product expertise and entrepreneurial spirit to help drive sales.
- Deliver training and support for dealer sales, service, and warranty personnel.
- Collaborate with District Managers, District Service Managers, and Daimler Truck Financial Services to enhance the ownership experience.

From our original extended coverage program to second-life coverages like Extended NEXT and Extended OPTIMUM, your Regional Sales Manager is at your service to answer questions and help ensure you guide your customers to the right coverage plan for their application.

