

Technical Journal

TITLE:

Service Reminder Indicator Not Possible to Reset

REF NO: TJ 37242.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2025-09-08	STATUS DATE: 2025-09-23
FUNC GROUP: 3811	FUNC DESC: Combined instrument, complete	Page 1 of 2	

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

*Model Year and Structure week updated.

*VST OP number updated

*If customer claims Service Reminder Indicator (SRI) lamp is illuminated earlier than the actual service interval or soon after a service has been performed, please follow instructions under “service”.

If the customer claims the Service Reminder Indicator (SRI) lamp is illuminated earlier than the actual service interval, please follow the instructions under “service”. This is only valid for vehicles produced from, or DIM-units replaced after, structure week 2024w46 (when new BOSCH DIM-unit was introduced).

SRI = Service Reminder Indicator

PDS = Pre-Delivery Services

FC = Factory Complete

DIM = Driver Infotainment Module

CSC Customer Symptom Codes

Code	Description
7B	Starting/Engine does not start/Engine does not turn/No clicking sound at start attempt
7G	Text window and warning symbol/Yellow symbol and text message
CU	Warning lights and chimes/Service Reminder Lamp (SRL) indication/no indication
1C	Service/repair/Administrative and Factory scheduled maintenance

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DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534							2021-2025		-	202007-202450

SERVICE:

DO NOT REPLACE any components for this issue.

*IMPORTANT !

To ensure the Service Reminder Indicator (SRI) interval is completed correctly, you must use VIDA, (Ensure that the vehicle's service interval does not exceed the time or mileage before the next scheduled service).

(Manual reset of the SRI interval will cause the service reminder to reappear prematurely).

The Service Reminder Indicator (SRI) interval is typically set during the Pre-Delivery Service (PDS). However, with the BOSCH Driver Information Module (DIM), the countdown for the service interval begins at Factory Complete (FC) and cannot be reset during PDS. As a result, the service light illuminates earlier than the customer expects. This new DIM-unit will be the exchange part (spare part) for all vehicles produced prior to structure week 2024w46.

*An updated software for the Service Reminder Indicator (SRI) will be released during 2025 end of quarter 3 or beginning of quarter 4.

This update will ensure that both VIDA and manual SRI reset functions work correctly.

*Warranty Claim info:

To have a warranty claim approved for the job described in this Technical Journal (TJ), use the corresponding VST operation number(s) provided.

Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST operation numbers will be rejected.

Additionally, ensure that the TJ number is clearly stated in the repair order text.

VST Operation Number

VST Operation Number	Description
98817-2	DTC readout/reset incl. VIDA connection acc. to TJ

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 3811.