

Technical Journal

TITLE:

PS4 WAM Software Download

REF NO: TJ 37493.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2025-09-11	STATUS DATE: 2025-09-23
FUNC GROUP: 3870	FUNC DESC: Driver support systems	Page 1 of 2	

DESCRIPTION:

If there are any issues with downloading WAM (Wide-Angle Vision Module) during software download, Please follow the advice under "Service."

CSC Customer Symptom Codes

Code	Description
2V	Technician information/Software/Vehicle communication/Not for warranty use

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
814							2024-9999		-	202346-999952

SERVICE:

Do not fault trace or replace any part prior following this journal.

1. Order and download WAM FIX: 80052430 (Use manual order).
2. Order WAM reload.

The software product part number (80052430) is free of charge and cannot be claimed.

Abbreviations:

WAM: Wide-Angle Vision Module

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Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST operation numbers will be rejected.

Note, that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
98821-3	Software download acc. to TJ
98820-2	Software download incl. VIDA connection acc. to TJ
98801-2	Reimbursement acc. to TJ

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support needed Polestar", use function group 3870.

Information to NSC:

Remote session needed.

For faulty cars, the updating sequence of the WAM needs to be readjusted (in two parts):

After the first update, please read back the part number first, whether it is normal. If you can read all 6 part numbers, please perform a second update, and if you can read a part number of 00000000, please do first part again. Example for EU cars

Add the pin from Pie 1015 WAM000

1. SWBL: 80016134/AA
2. SWL3: 80035639/AA
3. SWLM: 80047519/AB
4. SWP2: 80043030/AB

Second:

1. SWBL: 80016134/AA
2. SWL2: 80043039/AB
3. SWP1: 80043034/AA

Finish the PDS to make sure all files are correctly downloaded.