

## Technical Journal

TITLE:

**PS4 Vibration Through Steering in Low Speed**

<b>REF NO:</b> TJ 37447.2.0	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7515 Polestar		<b>ISSUE DATE:</b> 2025-09-10	<b>STATUS DATE:</b> 2025-09-23
<b>FUNC GROUP:</b> 6422	<b>FUNC DESC:</b> Steering gear, servo complete	Page 1 of 2	

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

### DESCRIPTION:

\* VST Operation No, vehicle type and service updates.

If customer complains of vibration through steering in low speed follow advice under “Service”.

### CSC Customer Symptom Codes

Code	Description
W3	Steering wheel/Vibration/shimmy/When driving below 45 mph
X7	Steering wheel/Vibration/shimmy/At idle

### DTC Diagnostic Trouble Codes

### Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
814							2025-2026		-	202420-202550

### SERVICE:

Do not replace any hardware parts since this symptom is a software issue.

\*Download software (4.2.6), it is released with Improvements for vehicle with single engine.

\*Software improvements for dual engine will be released in quarter 4 year 2025.

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## Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST operation numbers will be rejected.

Note that the TJ number must be stated in the repair order text.

## VST Operation Number

VST Operation Number	Description
98820-2	Software download incl. VIDA connection acc. to TJ

## LABOR TIME:

Labor time subject to change without notice.

## VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 6422.