

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2024-25MY Crosstrek Premium

NUMBER: 12-272-25

SUBJECT: Seat Cover Repair Procedure

DATE: 09/30/25

INTRODUCTION:

This bulletin provides additional steps to follow when replacing seat covers on 24-25MY Crosstrek Premium. These steps are designed to enhance the durability of stitched areas and help prevent tearing over time. When replacing a seat cover due to frayed or torn stitching, follow the procedure outlined below.

PART INFORMATION:

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

Certain seat covers may already have the adhesive application procedure completed. These covers are identified by a green dot located on both the parts label and the seat cover itself, as illustrated below. If adhesive is visibly present within the stitched area, no further application is required. Do not apply additional adhesive.



Aleene's Fabric Fusion Glue is the recommended adhesive for this repair. It can be purchased from local fabric suppliers or through many online retailers.



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Part No.	Part Name
64140FN120NT	COVER-FRONT CUSHION,RIGHT
64140FN120SW	COVER-FRONT CUSHION,RIGHT
64140FN150NT	COVER-FRONT CUSHION,LEFT
64140FN150SW	COVER-FRONT CUSHION,LEFT
64140FN190NT	COVER-FRONT CUSHION,LEFT
64140FN190SW	COVER-FRONT CUSHION,LEFT
64150FN100NT	COVER ASSEMBLY-FRONT BACK REST,RIGHT
64150FN100SW	COVER ASSEMBLY-FRONT BACK REST,RIGHT
64150FN150NT	COVER-FRONT BACK REST,LEFT
64150FN150SW	COVER-FRONT BACK REST,LEFT
64340FN210NT	COVER-REAR CUSHION
64340FN210SW	COVER-REAR CUSHION
64340FN220NT	COVER-REAR CUSHION
64340FN220SW	COVER-REAR CUSHION

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

Step 1: Inspect the new seat cover to ensure this procedure was not already completed.

NOTE: If glue is present in the stitched area, the procedure has already been completed. Do not add additional glue.

Step 2: Apply Fabric Fusion.

Before installing the new seat cover, follow these steps to ensure proper adhesion and durability:

- Locate the stitched areas on the seat cover.
- Apply Fabric Fusion evenly along all stitched seams. Refer to the diagrams below for exact application points.

Note: This procedure can be performed when the part is received to help reduce vehicle downtime caused by the adhesive's lengthy cure time.



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Cover backrest front seat



Cover cushion front seat



Cover cushion rear seat

Step 3: Allow the adhesive to cure

- Fabric Fusion requires 24 hours to cure at room temperature.
- Do not proceed with cushion installation until the adhesive is fully cured.

Step 4: Install the Cushion Cover

The service procedures for front or rear cushion covers remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The

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Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes, but is not limited to:

- Important SAFETY precautions
- Proper inspection criteria
- Necessary special tools
- Required processes
- Related one-time-use parts needed for a complete and lasting repair

Door, Seat, Windshield and Instrument Panel > FRONT SEAT > COVER-FRONT CUSHION

Door, Seat, Windshield and Instrument Panel > FRONT SEAT > COVER-FRONT BACK REST

Door, Seat, Windshield and Instrument Panel > REAR SEAT > COVER-REAR CUSHION

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty this repair may be submitted using the following claim information:

This labor operation has been added to the labor time guide.

When Adhesive Application Procedure Is Needed			
Labor Description	Labor Operation #	Labor Time	Fail Code
SEAT BACK COVER R&R + GLUE	A910-186	1.2h	YAF-03
SEAT BOTTOM COVER R&R + GLUE	A910-286	1.0h	YAG-03
BOTH SEAT BACK COVER R&R + GLUE	A910-586	2.2h	YAF-03
BOTH SEAT BOTTOM COVER R&R + GLUE	A910-686	1.8h	YAG-03
REAR SEAT BOTTOM COVER R&R + GLUE	A910-986	1.0h	YAM-03

NOTE: Up to \$3.00 dollars can be claimed in sublet for materials used when adhesive procedure is needed.

When Adhesive Is Already Present			
Labor Description	Labor Operation #	Labor Time	Fail Code
SEAT BACK COVER R&R NO GLUE NEEDED	A910-386	1.0h	YAF-03
SEAT BOTTOM COVER R&R NO GLUE NEEDED	A910-486	0.8h	YAG-03
BOTH SEAT BACK COVER R&R NO GLUE NEEDED	A910-786	1.8h	YAF-03
BOTH SEAT BOTTOM COVER R&R NO GLUE NEEDED	A910-886	1.4h	YAG-03
REAR SEAT BOTTOM COVER R&R NO GLUE NEEDED	A911-086	0.7h	YAM-03

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.