



Kia America, Inc.

# Software Update for Shift-By-Wire and Wireless Phone Charger

EV9 | September 30 2025

This Over-the-Air (OTA) software update is designed to update the Shift-By-Wire (SBW) and Wireless Phone Charger (WPC) logic of certain 2024 EV9 vehicles. This update is designed to improve shift control logic for smoother shifts into Reverse as well as the Digital Key 2 feature to better detect the NFC Card Key.

1.	<b>Vehicle Model</b>	2024 EV9 (produced between 2/9/2023 – 10/10/2024)	SA618 – Wireless Phone Charger
		2024 EV9 (produced between 5/3/2023 – 1/6/2025)	SA626 – Shift-By-Wire
2.	<b>Time Required</b>	OTA Update (in-vehicle): 6 minutes approx. Once this software is downloaded by the vehicle, and the vehicle is powered off, a pop-up will be displayed on the infotainment screen.	

**Additional information:** This OTA will be rolled-out to all eligible EV9 vehicles with an active Kia Connect account.

If you have any questions, please contact the Kia Connect Call Center (844) 886-9411.

Reference Service Action SA618, SA626.

For more information on Over-the-Air software updates, please visit our website:

<https://owners.kia.com/content/owners/en/ota-software-update.html>