

Customer Service Notification

FROM: Maserati TSO

TO: Maserati Network



Maserati

PERSONAL SERVICE LAB

MASTERS OF CARE

GranTurismo BEV Battery Fuse Box Retaining Nut Inspection



DATE: September 26, 2025

Certain Maserati GranTurismo vehicles are involved in a Customer Service Notification (CSN).

The purpose of this bulletin is to instruct dealers to inspect the 12V battery fuse box (BDU) retaining nut and verify that it is tightened to the correct torque. This preventive measure ensures electrical system reliability and helps avoid potential customer concerns.

Vehicles Involved:

- GranTurismo Folgore (BEV) – MY25

Involved vehicles may present a **battery fuse box retaining nut that is not tightened to specification.**

- If the torque is not correct, it may affect the electrical system and, in rare cases, could lead to battery discharge (Excessive parasitic 12V battery draw).
- This inspection ensures proper fastening and confirms that the electrical system continues to operate within Maserati standards.

We remind you that all Customer Service Notifications must be performed within the first workshop visit, regardless of the Mandatory setting set in Modis, as required by Maserati policies.

Also, for vehicles in Stock Dealer / PDI, it is necessary to carry out all action operations before delivery to the end customer, as required by the White Book and explicitly reported in the Pre-delivery checklist.

Please read and review this bulletin first before ordering parts and/or starting the procedure.

Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions.

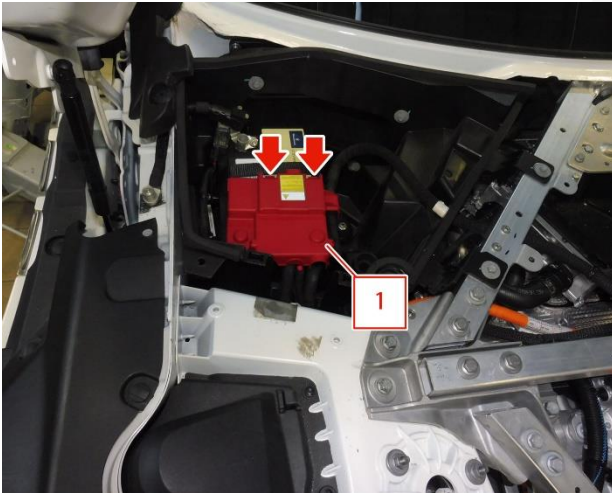
Thank you for your continued support and cooperation.

Maserati Americas
Aftersales Dept.

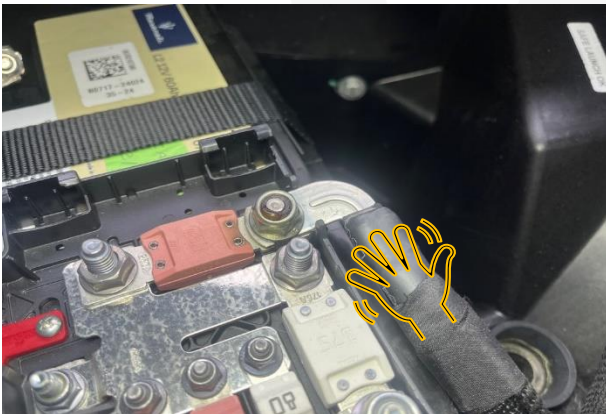
Technical Procedure

 All images shown in this bulletin are for illustrative purposes only

1. Always check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.
2. Disconnect the battery Workshop manual section 8.20.001 (Battery – Connecting/Disconnecting Power Supply).
3. Locate the fuse box on the 12V battery in the engine compartment.
4. Remove the control unit cover (1) Workshop Manual section 08.20.016 00 BATTERY ECU



5. Inspect all fasteners:
 - Look for anomalies on pins, nuts, and terminals.
 - Wiggle test wiring harnesses to check for looseness.



Darkened pin connection caused by loose connection

NOT OK



Melted nylon lock nut caused by loose nut

6. If no issues are found, verify torque:
 - Using a torque wrench, tighten all large retaining nuts to 11 Nm.
7. If any visible damage is present on pins, fuses, or nuts:
 - Replace the entire Battery Distribution Unit (BDU) per Op. Code 8.20.016.
8. Reassemble components by reversing the disassembly procedure.
9. Procedure: complete the release of the vehicle.

Parts Information

Important: The Battery Distribution Unit (BDU) must be replaced **only when inspection results are non-compliant**. If the retaining nut passes inspection and torque verification, no replacement is required. This ensures unnecessary part replacements are avoided while maintaining vehicle reliability.

Description	Part number	QTY
BATTERY FUSE CONTROL UNIT	670174939	1

Warranty Claim Information

Please complete the warranty request as follows:

Description	Code
Customer Service Notification Number	804
Warranty code	23
Error code	063
Component Code	8.20.016
Operation Code <ul style="list-style-type: none"> ▪ Check ▪ Check + replacement 	8.20.016.A (0.70 h) 8.20.016.B (0.80 h)
Customer Recontact	A.AA.AAA.A (0.10 h)