

Customer Notification

Corporate Compliance
Po Box 30
MIDDLEBURY, INDIANA 46540-9218



FR ID: 51-1964
GM RECALL: N242842680

<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

September 2025

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section-

Dear Forest River Customer:

Forest River is alerting you to a General Motors/Chevrolet recall N242842680 involving certain 2023-2026 Coachmen Entourage Class C Motorhome Recreational Vehicles and 2023-2025 Rockport Work Trucks Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

The brake pressure sensor assembly may allow brake fluid to leak beyond the diaphragm seal into the brake pressure switch. As a safety precaution, General Motors recommends that you park your vehicle outside until the remedy can be performed. The brake fluid may seep into the sensor assembly electrical components and short the brake pressure switch and associated fuse. If brake fluid shorts the brake pressure switch and the associated fuse, the circuit can generate excessive heat that could result in a fire, increasing the risk of injury. An under hood fire may occur when the vehicle is off and possibly unattended.

OWNERS AND DEALERS: WHAT SHOULD YOU DO?

Please review and follow the notice that accompanies this letter.

Sincerely,

Forest River Inc.
Office of Corporate Compliance



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: _____

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2019 - 2024 model year Chevrolet Silverado Medium Duty 4500HD/5500HD/6500HD vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM recall N242482680.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.
- **Until the recall remedy is performed, owners are advised to park their vehicles outdoors.**

Why is your vehicle being recalled?

These vehicles may have a brake pressure sensor assembly that may allow brake fluid to leak beyond the diaphragm seal into the brake pressure switch. The brake fluid may seep into the sensor assembly's electrical components and short the brake pressure switch and the associated fuse. If brake fluid shorts the brake pressure switch and the associated fuse, the circuit can generate excessive heat that could result in a fire, increasing the risk of injury. An underhood fire may occur when the vehicle is off and possibly unattended.

What will we do?

Your GM dealer will replace the brake pressure switch wire harness, free of charge. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 1 hour and 20 minutes.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

When scheduling your appointment, confirm with the dealer that they service Medium Duty Trucks.

Did you already pay for this repair?

Even though you may have previously had repairs for this condition, you will still need to take your vehicle to your dealer for additional repairs. If you have already paid for repairs for the recall condition, **and those repairs were completed prior to this mailing**, please complete the enclosed reimbursement form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed reimbursement form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170.

Do you have questions?

You may schedule your vehicle for repair using the QR code below. For more information about your vehicle, or if you have questions or concerns that your dealer is unable to resolve, please visit gm.com/service. You can also use your preferred voice assistant (for example, "Please go to GM.com"), or call the Buick, Chevrolet or GMC Customer Assistance Center at 1-866-467-9700. For Cadillac, please call 1-800-333-4223.

For the hearing or speech impaired, please contact our Customer Assistance Center using the Telecommunication Relay Service by dialing 711 then providing the appropriate Customer Assistance Center number for your vehicle.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.nhtsa.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 25V390.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Regina A. Carto
Vice President
Global Product Safety and Systems

Scan here to
locate a dealer.



Enclosure
GM Recall: N242482680

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September 2025

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