

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 10-1978

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

September 2025

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2026 Flagstaff FLT25FBD & Rockwood RLT2522FB Travel Trailers. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

The black and grey water holding tank may be wired in reverse as to read the level of the incorrect tank on the monitor panel.

DEALERS: WHAT SHOULD YOU DO?

Remedy Instructions can be found on Dealer Connect.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE	E-MAIL
CUSTOMER SERVICE	(574) 642-8942	rockwoodcustomerservice@forestriverinc.com flagstaffcustomerservice@forestriverinc.com

Repair Codes:

Pictures are required for the remedy and/or inspection after installation.

Pictures of the remedy are a condition of payment in which must be provided with a claim against the repair code(s).


DEALER REPAIR CODES: Dealer Connect

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
10-1978	SB-386-05-11-004748	INSPECTION ONLY	.10 HRS
10-1978	SB-386-22-11-004749	INSPECTION AND REMEDY	1.0 HRS

Sincerely,

Forest River, Inc.
Office of Corporate Compliance

TECHNICAL SERVICE BULLETIN 10-1978 REMEDY INSTRUCTIONS

 FOREST RIVER	Make(s): Flagstaff & Rockwood Model(s): FLT25FBD & RLT2522FB Model Year(s): 2026	Repair Code: SB-386-22-11-004749 Allotted Time: 1.00 HRS. Inspection Code: SB-386-05-11-004748 Allotted Time: .10 HRS.
	Concern: The black and grey water holding tank may be wired in reverse as to read the level of the incorrect tank on the monitor panel.	Photo(s) Required: NO Prior Authorization Required: YES Part(s) Number: N/A Part(s) Return: N/A

Turn off LP Gas at LPG Tank(s). Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

CERTAIN 2026 - FLAGSTAFF FLT25FBD VEHICLES
CERTAIN 2026 - ROCKWOOD RLT2522FB VEHICLES

PLEASE SEE THE ATTACHED FOR COMPLETE A COMPLETE REPAIR GUIDE

AFTER COMPLETING THE STEPS IN THE REPAIR GUIDE:

- CHECK FOR PROPER MONITOR PANEL FUNCTIONALITY;
- CLAIM THE APPROPRIATE REPAIR CODE.

2522FB/25FBD Black & Grey Tank Repair

The following are detailed instructions on how to rewire the black and grey tanks so that they match what is displayed on the monitor panel. Wires will be switched at the monitor panel instead of at the tanks. This procedure can be completed in 1 hour including testing.

Tools Required

- Screw Gun/Driver
- Square Head Bit



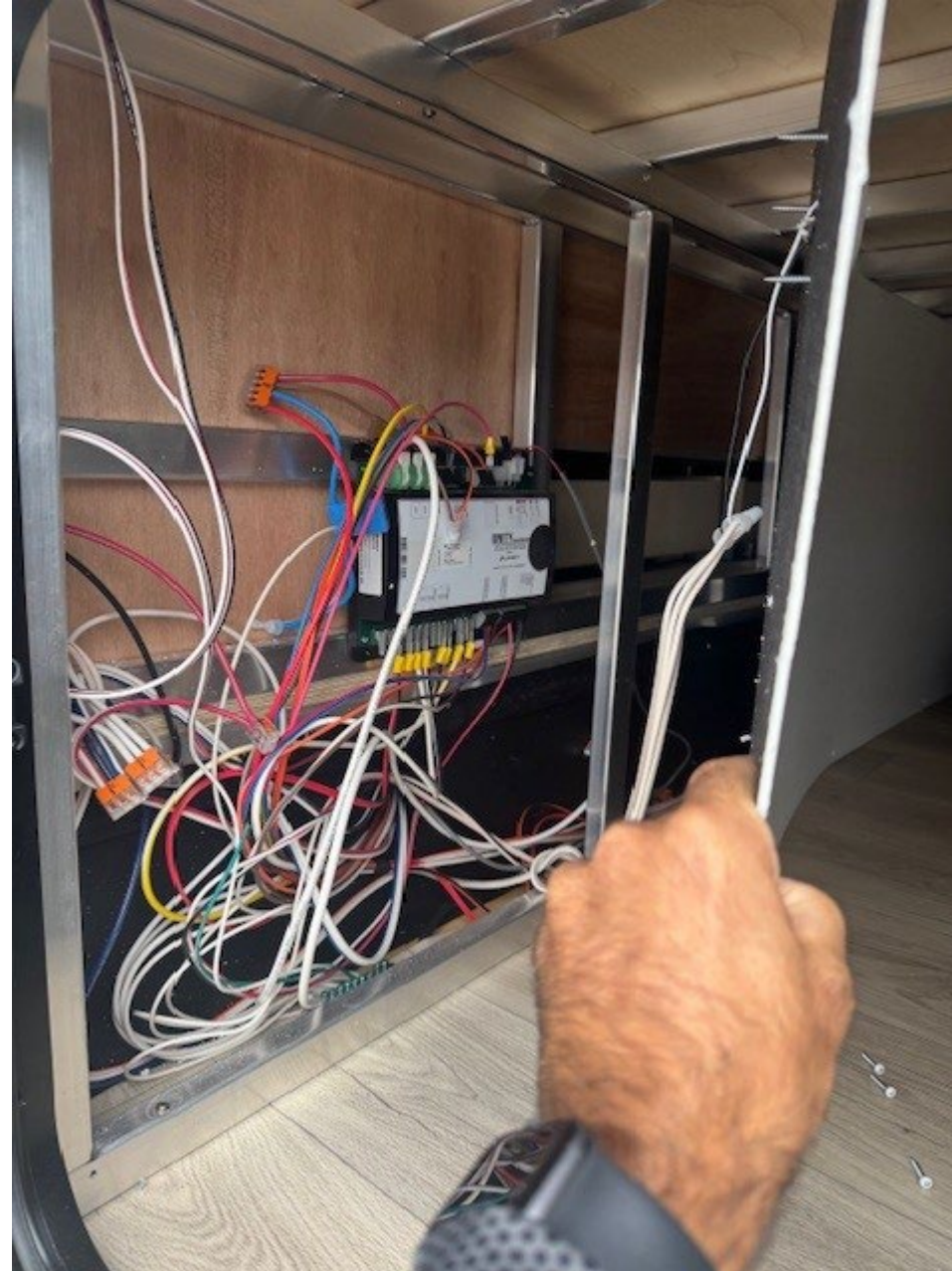
Step 1

- Open the front DS trunk door
- Remove the screws located on the top and bottom of the décor panel on the left to gain access to the control box



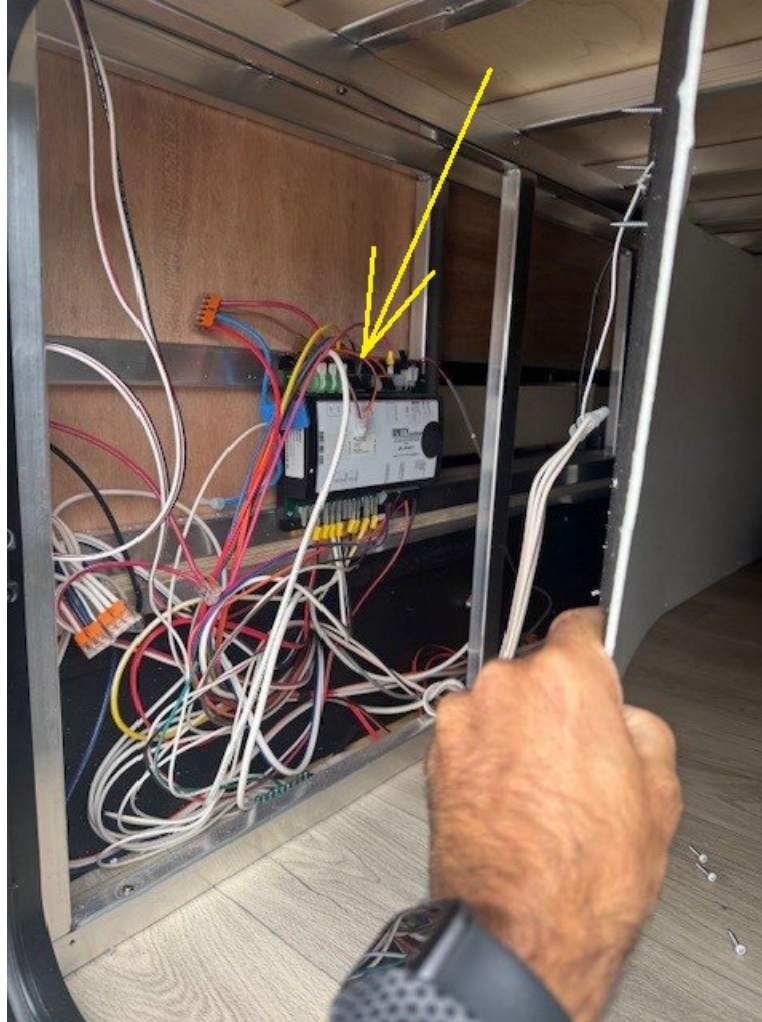
Step 2

- Carefully pull back the panel where you'll find the control Box



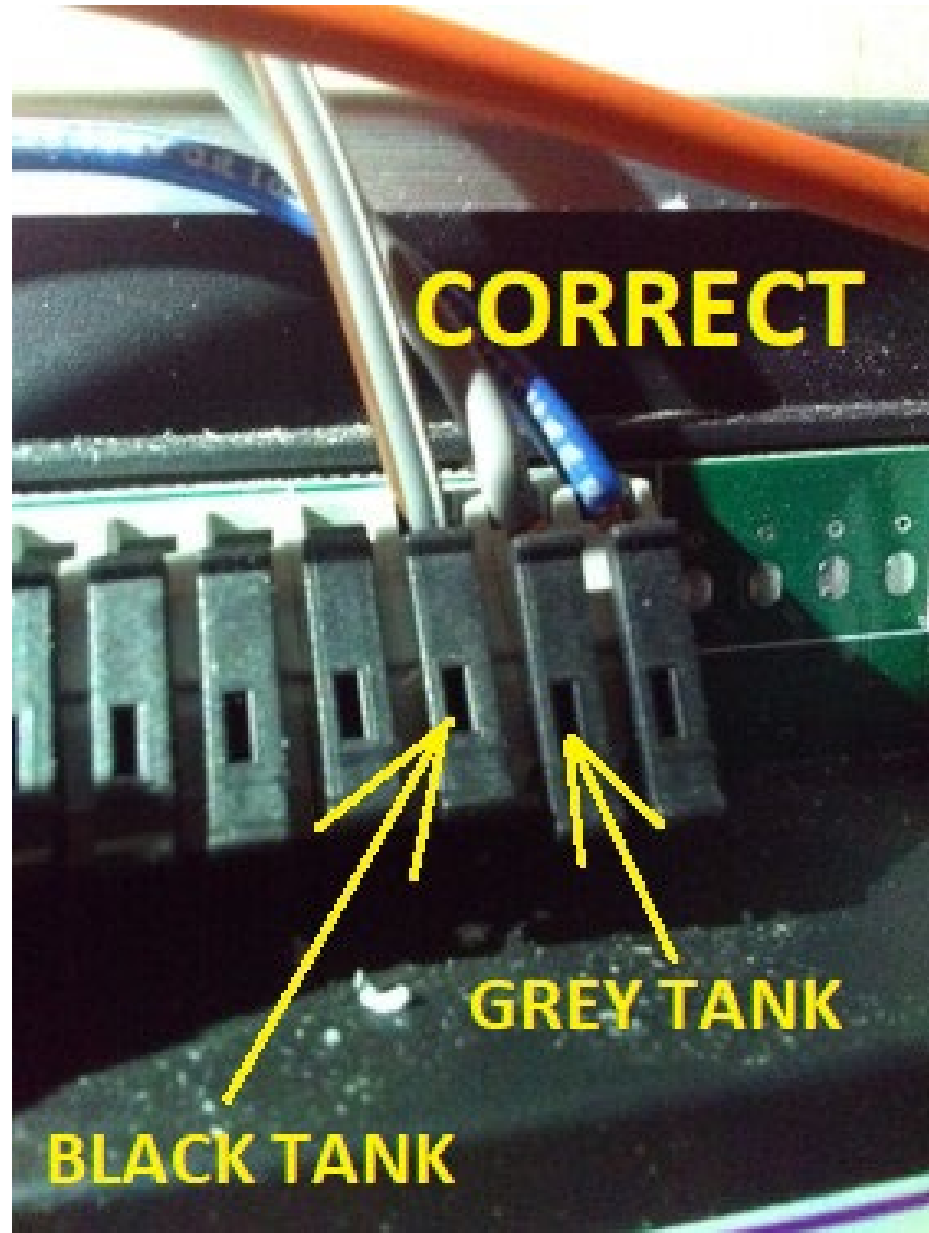
Step 3

- Find where the tank wires are attached to the controller and confirm that the brown and grey wires are reversed as shown



Step 4

- Reverse wires as shown



Step 5

Completion

- Reattach cover panel



ROCKWOOD

FLAGSTAFF