



# Service Bulletin

Bulletin No.: PIT6434

Date: September, 2025

## PRELIMINARY INFORMATION

**Subject: Intermittent No Crank Due To Low Or Dead Battery**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2021-2025		SOP	May 1, 2025	All	All
Cadillac	Escalade ESV	2021-2025		SOP	May 1, 2025	All	All
Chevrolet	Suburban	2021-2025		SOP	May 1, 2025	All	All
Chevrolet	Tahoe	2021-2025		SOP	May 1, 2025	All	All
GMC	Yukon	2021-2025		SOP	May 1, 2025	All	All
GMC	Yukon XL	2021-2025		SOP	May 1, 2025	All	All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPO)</b>	G93, G94, G96
<b>Condition</b>	Some customers may comment that the vehicle will not crank and/or the battery is low or discharged. When testing for a draw the technician may find a draw of 320 to 640 mA.
<b>Cause</b>	Software anomaly in the K38 Chassis Control Module.

### Correction

Engineering has released a calibration update for the K38 chassis control module. Using TLC/SPS update the calibrations for the K38 chassis control module.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2880548*	Chassis Control Module Reprogramming with SPS	0.3 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

<b>Version</b>	1
<b>Modified</b>	09/19/2025 Created

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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