



# Service Bulletin

Bulletin No.: PIT6356C

Date: September, 2025

## PRELIMINARY INFORMATION

**Subject: Super Cruise Disengages/Driver Attention Assist Unavailable in Low Illuminated Conditions**

| Brand:    | Model:        | Model Year: |    | VIN: |     | Engine: | Transmission: |
|-----------|---------------|-------------|----|------|-----|---------|---------------|
|           |               | from        | to | from | to  |         |               |
| Buick     | Enclave       | 2025        |    | ALL  | ALL | ALL     | ALL           |
| Cadillac  | CELESTIQ      | 2025        |    | ALL  | ALL | ALL     | ALL           |
| Cadillac  | CT5           | 2025        |    | ALL  | ALL | ALL     | ALL           |
| Cadillac  | Escalade      | 2021-2025   |    | ALL  | ALL | ALL     | ALL           |
| Cadillac  | Escalade ESV  | 2021-2025   |    | All  | All | All     | All           |
| Cadillac  | Escalade IQ   | 2025        |    | ALL  | ALL | ALL     | ALL           |
| Cadillac  | LYRIQ         | 2023-2025   |    | ALL  | ALL | ALL     | ALL           |
| Cadillac  | OPTIQ         | 2025        |    | ALL  | ALL | ALL     | ALL           |
| Cadillac  | Vistiq        | 2026        |    | ALL  | ALL | ALL     | ALL           |
| Cadillac  | XT6           | 2022-2025   |    | ALL  | ALL | ALL     | ALL           |
| Chevrolet | Blazer EV     | 2025        |    | ALL  | ALL | ALL     | ALL           |
| Chevrolet | Equinox EV    | 2025        |    | ALL  | ALL | ALL     | ALL           |
| Chevrolet | Silverado EV  | 2025        |    | ALL  | ALL | ALL     | ALL           |
| Chevrolet | Suburban      | 2025        |    | ALL  | ALL | ALL     | ALL           |
| Chevrolet | Traverse      | 2024-2025   |    | ALL  | ALL | ALL     | ALL           |
| Chevrolet | Tahoe         | 2025        |    | ALL  | ALL | ALL     | ALL           |
| GMC       | Acadia        | 2024-2025   |    | ALL  | ALL | ALL     | ALL           |
| GMC       | Sierra EV     | 2025        |    | ALL  | ALL | ALL     | ALL           |
| GMC       | Hummer Pickup | 2025        |    | ALL  | ALL | ALL     | ALL           |
| GMC       | Hummer SUV    | 2025        |    | ALL  | ALL | ALL     | ALL           |
| GMC       | Yukon         | 2025        |    | ALL  | ALL | ALL     | ALL           |
| GMC       | Yukon XL      | 2025        |    | All  | All | All     | All           |

|                                   |  |
|-----------------------------------|--|
| <b>Involved Region or Country</b> | North America  |
| <b>Additional Options (RPO)</b>   | UKL  |
| <b>Condition</b>                  | Super Cruise inoperative or shuts down while driving.<br>A message super cruise unavailable will be displayed.<br>A message Driver Attention Assist Unavailable or Can't See Face Clearly may also be noticed. |
| <b>Cause</b>                      | Possible Infrared Emitter LED's on steering wheel inoperative.   |

## Correction

With the vehicle in service mode or with the engine running and the brake applied place the vehicle in drive and inspect for the presence of three illuminated LED's on each side of the light bar in the steering wheel.

GDS2 can also be used to command the LED's on.

Go to K124 Image Processing Module1 Processor 2> Configuration/Reset Functions> Driver Monitoring System Illumination Command. When using this function the LED's will alternate from left to right.

**Note:** The LED's may not be visible to the naked eye. Use a mobile phone camera set to Live>Long Exposure to ensure that both LED's are illuminating.

See photo below of a known good vehicle.



6864945

See photo below showing the right side Infrared Emitter LED's inoperative and Left side is working.



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If the LED's are inoperative on one side or both sides, replace the steering wheel. DO NOT REPLACE THE IPM.

If all LED's are illuminated the steering wheel is not the cause of the concern. Follow SI diagnostics to diagnose the concern.

**Additional SI Keywords**

B1BEC, cannot, driver's, infrared, monitor, monitoring, super-cruise, supercruise,

|                 |   |
|-----------------|---|
| <b>Version</b>  | 4   |
| <b>Modified</b> | 03/20/2025 - Created on.<br>05/12/2025 – Updated Models.<br>05/20/2025 – Updated Models.<br>09/19/2025 – Updated Models |

