



Service Bulletin

Bulletin No.: PIT6435

Date: September, 2025

PRELIMINARY INFORMATION

Subject: Intermittent Dead Battery

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500	2023 - 2025		All	All	All	All
Chevrolet	Silverado 2500	2023 - 2025		All	All	All	All
Chevrolet	Silverado 3500	2023 - 2025		All	All	All	All
GMC	Sierra 1500	2023 - 2025		All	All	All	All
GMC	Sierra 2500	2023 - 2025		All	All	All	All
GMC	Sierra 3500	2023 - 2025		All	All	All	All

Involved Region or Country	North America, Canada, Mexico, Europe, Kazakhstan, Uzbekistan, Russia, Middle East, Iraq, Israel, Palestine, Argentina (Mercosur), Brazil (Mercosur), Bolivia (West), Chile (West), Colombia (West), Ecuador (West), Paraguay (West), Peru (West), Uruguay (West), Venezuela (West), Japan, S. Korea, China - SGM, China GMPI, Taiwan, Thailand (ASEAN), Singapore, Philippines, Australia/New Zealand, Egypt, Other Africa
Condition	Some customers may comment that very intermittently the engine will not crank due to a low or dead battery condition. In addition, they may also have concerns with a tailgate that is opening unexpectedly.
Cause	The cause of this condition could be water intrusion into the external tailgate release switch causing a false tailgate release that wakes up the vehicle and depletes the battery.

Correction

Replace the affected external tailgate release switch.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2081318*	Replace tailgate release switch	0.6 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	09/15/2025 – Created on.

