

Technical Service Bulletin (TSB)
RH1 Radio and Security Gateway Module
(SGW) Firmware Over The Air (FOTA) Update

REFERENCE:	TSB: 08-304-25 GROUP: 08 - Electrical	Date:	September 16, 2025	REVISION:	—
VEHICLES AFFECTED:	2025 (DT) RAM 1500 Pickup This bulletin applies to vehicles equipped with the 3.0 I6 Hurricane SO Twin Turbo ESS (Sales Code EFH) and Uconnect 5 NAV W 14.4" Disp (ROW-DAB) (Sales Code UPW).			MARKET APPLICABILITY: <input type="checkbox"/> NA <input type="checkbox"/> MEA <input checked="" type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH NOTE: This bulletin applies to the South America market.	
CUSTOMER SYMPTOM:	The customer may not experience any symptoms for the FOTA update.				
CAUSE:	Software Update				

REPAIR SUMMARY:

This bulletin provides information regarding the latest Firmware Over The Air (FOTA) update and provides the service technician an overview of the steps a customer will need to take to complete the update:

- The radio software will be updated from U31.42 to U35.26.
- The SGW software will be updated from 40.03AE to 40.03AF.

NOTE: National launch for this FOTA update is expected to begin: September 12, 2025.

DISCUSSION:

Vehicles sold in South America can now receive software updates “over-the-air”. Updates to software will occur in a phased roll-out. The software is updated through a built in cellular modem in the vehicle. Customers will see a notification on their radio screen when new software is available for their radio [Fig. 1](#). The owner will have the option to update the radio or schedule the update for later. There is not an option to decline the update indefinitely, the update must be performed.

NOTE: This is an Information Only Technical Service Bulletin to inform the dealer how the FOTA update is performed. This document does not contain a LOP for reimbursement.

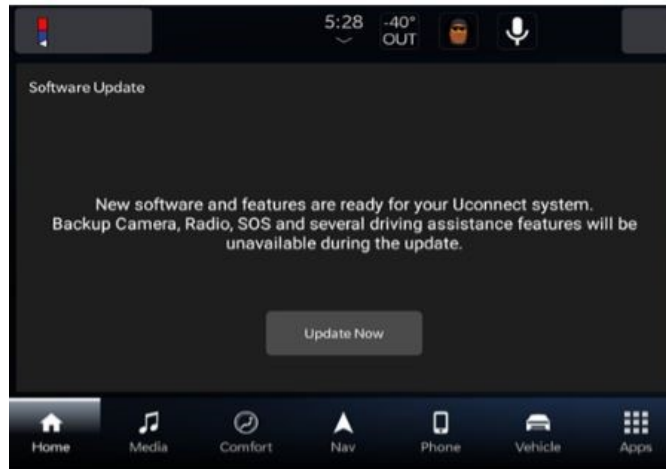


Fig. 1
Software Acceptance Screen

1. The vehicle needs to be in 'Park'. The ignition needs to be in the off position.
2. If the customer selects "Update Now" [Fig. 1](#) they can shut off the vehicle and leave. The update will be completed automatically.

NOTE: This step may take several minutes to complete.

3. Upon completion of update, the radio will display a confirmation message [Fig. 2](#).

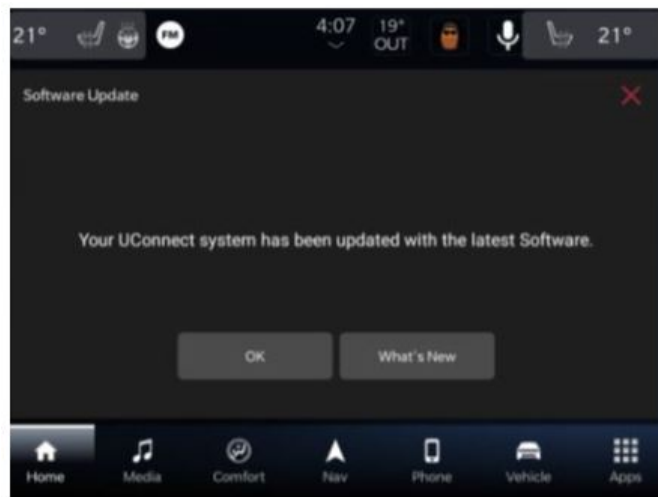


Fig. 2
Software Update Confirmation Screen

NOTE: After applying this TSB, it is not necessary to send DID-I or DID-A.

POLICY:

Information Only.

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