



# IMPORTANT SAFETY RECALL

**This notice applies to your vehicle. Refer to the provided list.**

NHTSA Safety, FMVSS Compliance, or Emissions Recall

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has received notification from an Original Equipment Manufacturer (OEM) that a condition exists relating to motor vehicle safety, compliance, or emissions in a vehicle you possess that is equipped with Altec equipment.

Refer to the attached documentation that follows this letter. If you have additional questions, please contact your Altec Account Manager. You may also contact the OEM using the contact information provided in the attached recall notice.

For US owners: after contacting the OEM according to the attached notice, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you have sold or retired the unit, update the records through Altec Connect. If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We appreciate your assistance in following this action in the interest of your continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



## COMPONENT/SUPPLIER RECALL    CSR-3250-A

### Brake Pressure Switch (N242482680 — NHTSA 25V390)

**Units Affected:** Certain 2019 through 2024 model year Chevrolet Silverado Medium Duty 4500HD/5500HD/6500HD vehicles. Verify your unit is affected by reviewing the attached list or accessing Altec Connect.

**Background:** Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

General Motors has decided a defect which relates to motor vehicle safety exists in your vehicle with the VIN shown in the attached list.

Refer to the included communication from General Motors for more information.

**Customer Action:** Follow the guidance in the included communication from General Motors.

**Requirements:** Altec is not able to perform this repair.

**Completion and Warranty:** This repair is not covered under the Altec Warranty Policy.

#### Altec Contact Info:

Phone: 1-877-GO ALTEC (1-877-462-5832) — Altec Connect Customer Portal: [altec.com/altec-connect/](https://altec.com/altec-connect/)

| Altec Use Only   |              |
|------------------|--------------|
| Inspection labor | NA           |
| Repair labor     | NA           |
| Account #        | NA           |
| Travel           | Not included |
| NHTSA code       | 90           |
| Prime fail P/N   | NA           |
| Kit instructions | NA           |

| Altec Use Only |          |     |          |
|----------------|----------|-----|----------|
| Description    | Part No. | Qty | Warranty |
| NA             | NA       | NA  | NA       |

Released: September 23, 2025



# IMPORTANT SAFETY RECALL

July 2025

This notice applies to your vehicle, **VIN:** \_\_\_\_\_

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2019 – 2024 model year Chevrolet Silverado Medium Duty 4500HD/5500HD/6500HD vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- Your vehicle is involved in GM safety recall N242482680.
- **Until the recall remedy is performed, owners are advised to park their vehicles outdoors.**

### Why is your vehicle being recalled?

These vehicles may have a brake pressure sensor assembly that may allow brake fluid to leak beyond the diaphragm seal into the brake pressure switch. The brake fluid may seep into the sensor assembly's electrical components and short the brake pressure switch and the associated fuse. If brake fluid shorts the brake pressure switch and the associated fuse, the circuit can generate excessive heat that could result in a fire, increasing the risk of injury. An underhood fire may occur when the vehicle is off and possibly unattended.

### What will we do?

**Parts to repair your vehicle are not currently available**, but when parts are available, your GM dealer will replace the brake pressure switch wire harness, free of charge.

We are working as quickly as possible to correct this condition. When parts are available, we will send you another letter asking you to take your vehicle to your GM dealer to have your vehicle serviced. You can also check the status of this recall at: <https://experience.gm.com/ownercenter/recalls>. If you have already paid for repairs for this condition, you may submit those charges using the reimbursement request form that will be provided with the next letter.

**Until the recall remedy is performed, owners are advised to park their vehicles outdoors.**

**Do you have questions?**

For more information about your vehicle, or if you have questions or concerns that your dealer is unable to resolve, please visit [gm.com/service](http://gm.com/service), or call the Buick, Chevrolet or GMC Customer Assistance Center at 1-866-467-9700. For Cadillac, please call 1-800-333-4223.

For the hearing or speech impaired, please contact our Customer Assistance Center using the Telecommunication Relay Service by dialing 711 then providing the appropriate Customer Assistance Center number for your vehicle.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.nhtsa.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 25V390.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Regina Carto  
Vice President  
Global Vehicle Safety and Systems

GM Recall: N242482680