



SIB 32 08 25

2025-09-02

CLACKING NOISE IN THE STEERING COLUMN

☒	THIS REPAIR IS MOBILE FRIENDLY
☐	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description	Production Date
G60	5 Series Sedan	From Start of Production
G70	7 Series Sedan	From Start of Production
G90	M5 Sedan	From Start of Production
G99	M5 Touring	From Start of Production
i20	iX Sports Activity Vehicle	From Start of Production

SITUATION

When the steering column is adjusted inwards towards the instrument cluster, the noise may occur near the limit position.

See attached video: V32 07 25

Note: This noise does not pertain to the up and down movement of the column.

CAUSE

The “standardization of the limit positions” (aka end stops) in the software has been lost.

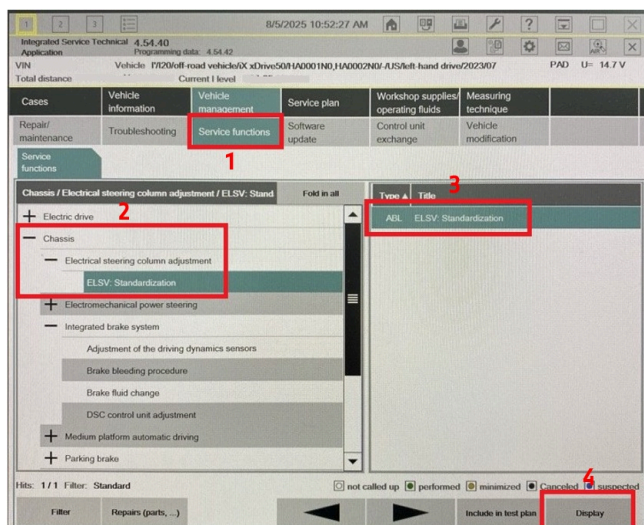
CORRECTION

“Teach in” (calibrate) the electric steering column again with the corresponding ISTA test module.

A parts replacement will not provide a remedy.

PROCEDURE

Perform a vehicle test.



After vehicle test completion, select Service function/ Chassis/ Electrical steering column adjustment/ ELSV: Standardization/ ABL ELSV:

“Standardization/ Display and follow the next steps to teach in the steering column limit positions.”

PARTS INFORMATION

A parts replacement does not provide a remedy.

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repair Code:	3231153900	Steering column adjustment, electric Unpleasant noises
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Obtain the flat rate unit (FRU) allowances for the following that applies.

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	As applicable
Or:		
00 00 556	Carrying out vehicle test (Plusposition work)	As applicable
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	As applicable

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude them (including 61 21 528) when the Vehicle Test is included in another repair.

And:

Labor Operation	Description	Labor Allowance
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time), confirming the issue described in this Service Information and running the following: "Standardization/ ABL ELSV: Standardization/ Display"	WT FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

Work time labor operation codes 61 00 006 and 00 58 500 are not considered Main labor operations.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

Other Repairs

If other eligible and covered work is performed because of performing the ISTA diagnostics, related test plans, and/or other approved diagnosis procedures, claim this work with the applicable Repair Code listed in AIR together with the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis* that applies.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

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FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

Videos

[32 07 25](#)

