



Global Telematics Box Module Over The Air Update from R5N & R5R1 to R5T TBM2.H Software Version (FOTA)

9/9/2025

<b>VEHICLES AFFECTED:</b>	<p>2025 - 2026 (DJ) RAM 2500 Pickup 2025 - 2026 (D2) RAM 3500 Pickup 2025 - 2026 (DD) RAM 3500 Cab Chassis 2025 - 2026 (DF) RAM 3500 10K Lb. Cab Chassis 2025 - 2026 (DP) RAM 4500/5500 Cab Chassis</p> <p>This bulletin applies to vehicles equipped with a Global Telematics Box Module (TBM) (Sales Code RDG)</p>	<b>MARKET APPLICABILITY:</b> <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH
<b>CUSTOMER SYMPTOM:</b>	<p>Customers may experience one or more of the following:</p> <ul style="list-style-type: none"><li>- Error display of "Uconnect Box Requires Service/Wifi Unavailable" pop-ups; [ TBM DTC B22A9-96 Internal Performance Failure ].</li><li>- Error display of "Uconnect Box Requires Service" pop-ups; [ TBM DTCs B1560, B1561, B1562 - Antenna loose connection ].</li><li>- TBM sleep mode not working causing battery drain in some cases.</li></ul>	