



## STAR ONLINE PUBLICATION



**Case Number:** S2508000081

**Release Date:** September 2025

**Symptom/Vehicle Issue:** Water in Fuel (WIF) Warning Lamp on After Draining Fuel Filter Module

**Customer Complaint/Technician Observation:** The owner may complain after draining the WIF that the warning lamp remains on. The technician observes the warning lamp on with the potential associated Diagnostic Trouble Codes (DTCs) listed below after servicing.

**P2267 - WATER IN FUEL SENSOR CIRCUIT HIGH**

**P2269 - WATER IN FUEL CONDITION**

### Discussion:

If you receive a vehicle with the above condition, do not replace any parts. This issue is being investigated for future product improvements. Instead complete the following:

- 1) Drain the stage 1 and 2 filter housing utilizing the WIF drain valves on the side of the filter housing. A tool maybe necessary to turn the valves.
- 2) Disconnect the electrical connector and remove the WIF sensor. Some residual fluid may drain from sensor boss.
- 3) Remove any additional contaminates from the sensor probes using a clean cloth.
- 4) Tighten sensor (2ft. lb- 3Nm) and install electrical connector.
- 5) Prime the fuel system by pushing the start/stop button without pressing the brake pedal. Allow lift pump to run until it shuts off. Repeat this procedure to prime the system.
- 6) Start engine and verify WIF and subsequent faults are clear. If faults do not clear, proceed with normal DTC diagnostics, document findings, and/or contact to STAR as needed.
- 7) Verify that the WIF drain tubes aren't leaking fuel to complete.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**