

Technical Service Bulletin (TSB)
Key Fob Not Detected When Near Wireless Charger

REFERENCE:	TSB: 08-016-25 REV. C GROUP: 08 - Electrical	Date:	September 11, 2025	REVISION:	08-016-25 REV. B
VEHICLES AFFECTED:	2025 (DT) RAM 1500 Pickup This bulletin applies to vehicles equipped with a Wireless Charging Pad (Sales Code RFX) or Dual Wireless Charging Pad (Sales Code CMS).			MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input checked="" type="checkbox"/> MEA <input checked="" type="checkbox"/> SA <input checked="" type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH NOTE: This bulletin applies to the North America, South America and Middle East & Africa markets.	
CUSTOMER SYMPTOM:	Customers may comment on one or more of the following: <ul style="list-style-type: none"> • Vehicle may not start. • Key Fob intermittently is not detected when the key fob is placed at or near the wireless charger. 				
CAUSE:	Radio Frequency (RF) interference				

This bulletin supersedes Technical Service Bulletin (TSB) 08-016-25 REV. B, date of issue July 11, 2025, which should be removed from your files. All revisions are highlighted with ****asterisks**** and includes a new Discussion note.

DISCUSSION:

NOTE: **Do not replace the Radio Frequency Hub Module (RFHM) part numbers 68525536AD, 68525536AE or 68525536AF for this concern.**

- NOTE:**
- The key fob needs to be at least 203 mm (8 in.) away from the wireless charger and/or do not put a phone on the wireless charger before the ignition is ON.
 - When the ignition is OFF and the key fob near an active wireless charger, interference can occur leading to the key fob not being detected by the vehicle **Fig. 1**.

To verify if the vehicle has this Symptom/Condition, perform the following: Remove any phones from the wireless charger. Verify if the key fob functions/is detected now. **If key fob functions/is detected now, replace wireless charging Pad as required according to the Part Number Supersession table below.**

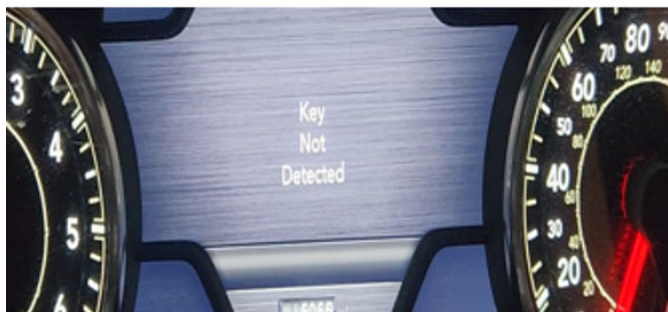


Fig. 1
Key Not Detected Message

PART NUMBER SUPERSESSION TABLE:

Old Part No.	New Part No.	Notes
05033398AA 05033398AB	05033398AC	Wireless Charging Pad
05033399AA 05033399AB	05033399AC	Wireless Charging Pad

POLICY:

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