

REFERENCE:	TSB: 23-032-25 GROUP: 23 - Body	Date:	September 12, 2025	REVISION:	—
VEHICLES AFFECTED:	2024 - 2025 (LB) Dodge Charger This bulletin applies to vehicles built on or before June 13, 2024 (MDH 0613XX) that are equipped with any of the following: <ul style="list-style-type: none"> • Driver Seat - Power Adjust 12-Way (Sales Code JVJ). • Frt Pass Seat - Power Adjust 12-Way (Sales Code JWJ). • Driver Seat - Power Adjust 8-Way (Sales Code JVG). • Frt Pass Seat - Power Adjust 8-Way (Sales Code JWG). 			MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> CH <input type="checkbox"/> EE <input type="checkbox"/> IAP <input type="checkbox"/> SA <input type="checkbox"/> MEA NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers may comment on the following: <ul style="list-style-type: none"> • The passenger easy entry/exit seat does not work. (Two-Door Equipped Vehicles Only). 				
CAUSE:	Vented seat motor fastener interference with easy entry/exit strap stiffener				

REPAIR SUMMARY:

This bulletin involves modifying the vented seat motor connector fastening.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-90-41-90	Fastener, Vented Seat Motor Wire Harness Connector - Remove (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure Code	ZZ	Service Action	

DIAGNOSIS:

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Gain access to the right front seat back vented seat motor wire harness connector:
 - If equipped with high back seats, remove the right front seat back panel. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 23 - Body / Seats / Panel, Seat Back / Removal.
 - If equipped with low back seats, unzip the right front seat back trim.
2. Locate the vented seat motor wire harness connector.
3. Does the vented seat motor wire harness connector have two fasteners connecting it to the seat frame [Fig. 1](#)?
 - YES>>> Proceed to [Step 4](#).
 - NO>>> Proceed to [Step 5](#).

**Fig. 1**

Vented Seat Motor Wire Harness Connector - Two Fasteners

1 - Second Connector Fastener With Shank

- Using side cutters or an equivalent tool, cut the second fasteners shank so that it no longer protrudes from the seat frame that the connector is secured to **Fig. 2**.

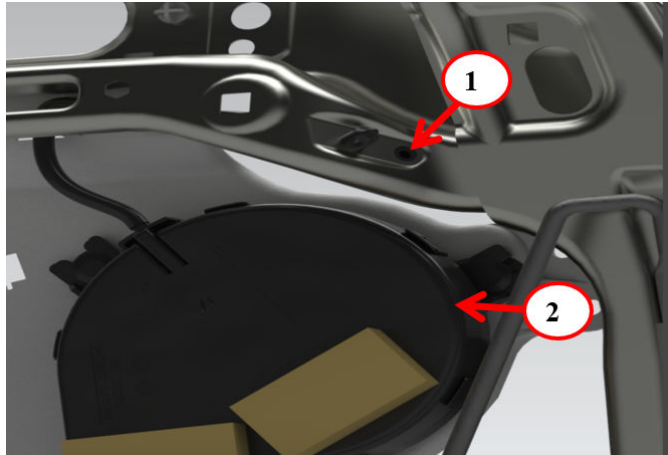


Fig. 2
Vented Seat Motor With Second Fasteners Shank Cut / Removed

1 - Second Fastener - Shank Cut / Removed.
2 - Vented Seat Motor

- Secure the right front seat back cover to the seat back:
 - If equipped with high back seats, install the right front seat back panel. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 23 - Body / Seats / Panel, Seat Back / Installation.
 - If equipped with low back seats, fully zip the right front seat back trim.

POLICY:

Reimbursable within the provisions of the warranty.

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