



Service Bulletin

Bulletin No.: PIT6432

Date: September, 2025

PRELIMINARY INFORMATION

Subject: SES MIL With SDGM DTC U3000 SYM49

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 New (RPO J22, VIN Digit 5 = A or D)	2022		All	All	All	All
Chevrolet	Silverado 1500	2023-2026		All	All	All	All
Chevrolet	Silverado 2500	2023-2026		All	All	All	All
Chevrolet	Silverado 3500	2023-2026		All	All	All	All
GMC	Sierra 1500 New (RPO J22, VIN Digit 5 = H or U)	2022		All	All	All	All
GMC	Sierra 1500	2023-2026		All	All	All	All
GMC	Sierra 2500	2023-2026		All	All	All	All
GMC	Sierra 3500	2023-2026		All	All	All	All

Involved Region or Country	North America, Canada, Mexico, Europe, Kazakhstan, Uzbekistan, Russia, Middle East, Iraq, Israel, Palestine, Argentina (Mercosur), Brazil (Mercosur), Bolivia (West), Chile (West), Colombia (West), Ecuador (West), Paraguay (West), Peru (West), Uruguay (West), Venezuela (West), Japan, S. Korea, China - SGM, China GMPI, Taiwan, Thailand (ASEAN), Singapore, Philippines, Australia/New Zealand, Egypt, Other Africa
Condition	Some customers may comment on a SES MIL. When checking for DTCs the Serial Data Gateway Module (SDGM) will have a U3000 sym49.
Cause	Engineering is currently investigating.

Correction

Engineering is working on design improvement, but in the meantime perform the following steps.

- If the SDGM has a history DTC U3000 sym49, then reprogram the SDGM with the latest calibrations.
- If the SDGM has a current DTC U3000 sym49, then perform a reset to the SDGM by removing the power fuse to the SDGM for 15 minutes and reinstall.
 - 2023 HD trucks: Fuse 40 (F40DR) in the X51R Right IP fuse block
 - All other models: Fuse 12 (F12DR) in the X51R Right IP fuse block

If the concern returns, then replace the SDGM.

If the issue does not return, do not replace the SDGM as engineering is currently working on a design improvement.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
5480978*	Check for DTC's and if necessary, perform 15-minute SDGM reset	0.3 Hrs.
Add time	Reprogram SDGM	0.3 Hrs.
Add time	Replace SDGM	0.6 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

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