



# Service Bulletin

Bulletin No.: PIT6431

Date: September, 2025

## PRELIMINARY INFORMATION

**Subject: Super Cruise Disengages When Driving Next To Merging Lane**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2026		All	All	All	All
Cadillac	Escalade ESV	2026		All	All	All	All
Cadillac	ESCALADE IQ	2026		All	All	All	All
Cadillac	ESCALADE IQL	2026		All	All	All	All
Cadillac	LYRIQ	2026		All	All	All	All
Cadillac	OPTIQ	2026		All	All	All	All
Cadillac	VISTIQ	2026		All	All	All	All
Chevrolet	Equinox EV	2026		All	All	All	All
Chevrolet	Silverado EV	2026		All	All	All	All
Chevrolet	Suburban	2026		All	All	All	All
Chevrolet	Tahoe	2026		All	All	All	All
GMC	HUMMER EV Pickup	2026		All	All	All	All
GMC	HUMMER EV SUV	2026		All	All	All	All
GMC	Sierra EV	2026		All	All	All	All
GMC	Yukon	2026		All	All	All	All
GMC	Yukon XL	2026		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPO)</b>	UKL - Supercruise
<b>Condition</b>	<p>In some cases, a customer may comment that their Super Cruise is dropping out with a DIC message indicating to take the steering wheel and then will quickly come back and be available again to initialize.</p> <p>The location of where this is dropping out is important, as it will be next to a merging lane. This includes on ramps if customer is in the far right lane or can occur when vehicle is in the middle lane and the left lane merges into the middle lane.</p> <p><b>Note:</b> This scenario may start to happen at locations where it previously has not occurred but does now.</p>
<b>Cause</b>	Engineering is currently investigating.

**Correction**

Verify with the customer where the dropout is occurring, specifically what lane they are in and if they are near a merging lane when it occurs.

Once that is verified, do not replace any modules. Engineering is currently investigating the issue and, in the meantime, please continue to drive your vehicle.

<b>Version</b>	1
<b>Modified</b>	09/08/2025 - Created on.

