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Sent on	09	05	2025	Expires on	09	19	2025
From	Technical Information & Support Group						
Subject	Request for Visit: 2023-2025 Integra Taillight Inop (ACTION REQUIRED)						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
 From: Technical Information & Support Group
 Re: **Request for Visit: 2023-2025 Integra Taillight Inop (ACTION REQUIRED)**

This message is solely directed to Acura dealership personnel; please handle it accordingly.
 Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is searching for certain 2023-2025 Integras with a client complaint of the taillight light(s) being inoperative. Client may also notice water inside of the taillight lens. To better understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. At least one taillight light must be inop (brake, turn signal, and/or reverse).
2. Taillight must have a crack on the outside mounting bracket (click [HERE](#) for an example).
3. Must be able to provide photo of the top taillight detailing the 2 mounting points (send photo to [TIS](#)).
4. No previous taillight replacements unless replaced for same issue.
5. No repair attempts during this visit.
6. No history of collisions.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS) at tis@ahm.honda.com, or call us at 800-880-1072 (Monday-Friday, 7am-5pm PST). TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2024).
2. Model Name (e.g. TLX).
3. Issue (e.g. Brake Judder).
4. VIN.

E-Mail Body:

1. Dealer Number.
2. Your Name.
3. Best Phone Number to be Reached.
4. Current Mileage.
5. Confirm that the vehicle meets qualifiers #1-#6 and send photo.
6. DPTS#.

As a gesture of appreciation to dealer technicians who identify and report a vehicle that meets the qualifiers, is accepted as a candidate and is the subject of a successful Dealer Visit/Parts Collection/Info Collection, AHM will provide the referring technician with a **VISA gift card**. Technical Information & Support (TIS) will provide additional information if this situation applies.