

MAS004871 RU 25-25

RAPID UPDATE

FROM: Maserati TSO

TO: Maserati Network



Maserati

PERSONAL SERVICE LAB

MASTERS OF CARE

Rapid Update 801

Grecale – Front Seats Lumbar Support Check



DATE: September 8, 2025

This Rapid Update instructs dealers to inspect the front seat lumbar support system on certain Maserati Grecale vehicles. The goal is to confirm proper operation of the inflation/deflation cycle and, if necessary, replace the lumbar support.

VEHICLES INVOLVED: Grecale (M182) MY24 MY25

Some vehicles may have a lumbar support that, in rare cases, does not fully deflate after inflation.

- This does not affect vehicle safety or drivability.
- It may, however, cause **customer discomfort during long trips.**

We remind you that all the Rapid Updates must be performed within the first workshop visit, regardless of the Mandatory setting set in Modis, as required by Maserati policies.

Also, for vehicles in Stock Dealer / PDI, it is necessary to carry out all action operations before delivery to the end customer, as required by the White Book and explicitly reported in the Pre-delivery checklist.

Please read and review this bulletin first before ordering parts and/or starting the procedure.

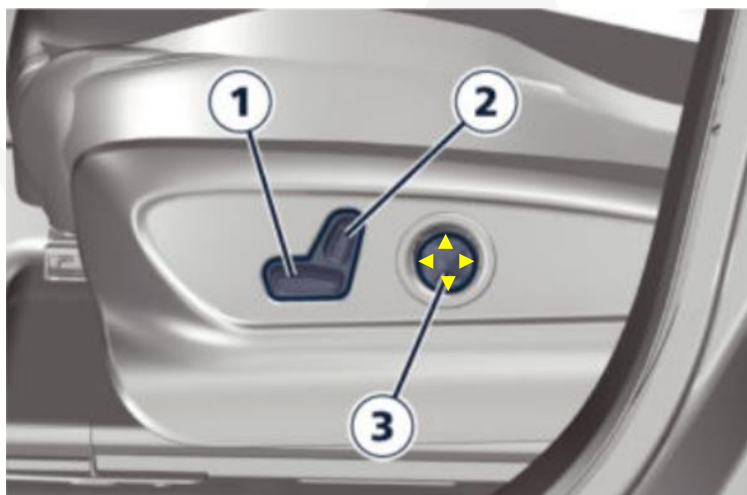
Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions.

Thank you for your continued support and cooperation.

Maserati North America
Aftersales Dept.

Technical Procedure

1. Always check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.
2. Apply interior protections
 - Op. Code 00.AA.005 – Vehicle Interior Protection.
3. Operate lumbar controls
 - Use the seat-mounted switch (see figure below #3).
 - Horizontal arrows → increase/decrease lumbar inflation.
 - Vertical arrows → raise/lower lumbar position.



4. Perform a diagnostic test.
 - Complete 5 full inflation/deflation cycles on both driver and passenger seats.
 - After each cycle, confirm the lumbar support returns to the rest position.
5. Evaluate results
 - Compliant (OK): Lumbar support inflates/deflates correctly in all cycles → no further action required.
 - Non-Compliant (KO): If the support remains inflated or fails to return to position → replacement is required.
6. If replacement is necessary
 - Replace the lumbar support per Workshop Manual procedure:
 - 9.41.155 – Lumbar Support Removal, Reattachment, or Replacement.
 - Reinstall all disassembled components.
7. Finalize
 - Confirm correct function after reassembly.
 - Approve and release the vehicle.

Spare Parts (Only if Not OK)

ATTENTION: Refer to the **spare parts catalog** and the attached VIN list to order the **correct spare part** based on the **type of seat** (OPT) mounted in the vehicle.

Description	Part number	Amount
4-WAY LUMBAR SUPPORT	673011277	1
Or		
FRONT SEAT LUMBAR SUPPORT 4W	673011276	1

Warranty Claim Information

Please complete the warranty request as follows:

Description	Code
Rapid Update Number	801
Warranty code	23
Error code	063
Component Code	9.41.155
Operation Code <ul style="list-style-type: none"> ▪ Check ▪ Replacement on 1 seat ▪ Replacement on 2 seats 	9.41.155. A (0.10 h) 9.41.155. B (1.10 h) 9.41.155 .C (2.20 h)