



Smart Phone As A Key Module Over The Air Update from SOP4.0 and SOP4.3 to SOP5.0 SPAAK Software Version (FOTA)

9/4/2025

VEHICLES AFFECTED:

2025 - 2026 (DT) RAM 1500 Pickup

CUSTOMER SYMPTOM:

Customers may experience one or more of the following:

- Stability issues for Apple, Samsung and Google devices.
- Key deletion failed showing device message failure when vehicle is offline.
- Vehicle not waking up from deep sleep while approaching the vehicle when one smart device configured as a key is near the vehicle.
- Remote Keyless Entry (RKE) range works over 50 meters when walking away from the truck. once connection is lost RKE options became unavailable, the Smart Phone As A Key (SPAAK) device would have to get within 30 meters of the truck in order for the RKE options to be available again.

MARKET APPLICABILITY:

- | | |
|--|------------------------------|
| <input checked="" type="checkbox"/> NA | <input type="checkbox"/> MEA |
| <input type="checkbox"/> SA | <input type="checkbox"/> IAP |
| <input type="checkbox"/> EE | <input type="checkbox"/> CH |