



Global Telematics Box Module Over The Air Update from R5N to R5T TBM2.H Software Version (FOTA)

9/4/2025

VEHICLES AFFECTED:	2025 - 2026 (DT) RAM 1500 Pickup This bulletin applies to vehicles equipped with a Global Telematics Box Module (TBM) (Sales Code RDG)	MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH
CUSTOMER SYMPTOM:	Customers may experience one or more of the following: - Error display of "Uconnect Box Requires Service/Wifi Unavailable" pop-ups; [TBM DTC B22A9-96 Internal Performance Failure]. - Error display of "Uconnect Box Requires Service" pop-ups; [TBM DTCs B1560, B1561, B1562 - Antenna loose connection]. - TBM sleep mode not working causing battery drain in some cases.	