



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Replacement Electric Power Steering (EPS) Setting C221C-00 ECU Flash Required.

Discussion: Upon replacing the EPS you may find it sets C221C-00 ECU Flash Required. New EPS units arrive as a “generic” part that require to be flashed with software specific for the that vehicles build options.

Repair: Using WiTECH, navigate to the EPS flash screen. The scan tool will filter the choices down to the correct needed flash. Follow flashing instructions including maintaining battery voltage as indicated to 13.2v - 13.5v.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found