



Service Bulletin

Bulletin No.: 25-NA-118

Date: May, 2025

INFORMATION

Subject: Information on Automatic Emergency Braking Event (AEB) Issues

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
BrightDrop	GM Passenger Cars and Light Duty Trucks	2020	2026	—	—	—	—
Buick							
Cadillac							
Chevrolet							
GMC							

Involved Region or Country	North America, Argentina, Brazil, Bolivia, Chile, Colombia, Ecuador, Paraguay, Peru, Uruguay, Europe, Kazakhstan, Uzbekistan, Russia, Middle East, Israel, Palestine, Japan, South Korea, China, Thailand, Philippines, Australia/New Zealand, Egypt, Other Africa
Additional Options (RPOs)	Equipped with COLL IMMINENT BRK - ALL SPEED, VEH FWD MOVEMENT, BRAKE PREFILL, INTEGRATED BRAKE ASSIST OR COLL IMMINENT BRK-LOW SPEED, VEH FWD MOVEMENT, BRAKE PREFILL, INTEGRATED BRAKE ASSIST (RPOs UGN, UHY)
Condition	Some customers may comment that they have had an automatic emergency braking event (AEB).
Correction	Technicians are asked to verify with the customer their concern. The use of a Customer Concern Verification sheet is highly encouraged to be used to facilitate the questions needing to be answered by the customer and can be found in Global connect under forms. Technicians can use this form as well as SI diagnostics to determine next steps.

Service Procedure

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

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