



Service Bulletin

Bulletin No.: PIT6424A

Date: September, 2025

PRELIMINARY INFORMATION

Subject: Service High Voltage Message With DTC B3A6B

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CELISTIQ	2025		ALL	ALL	BEV	ALL
Cadillac	ESCALADE IQ	2025-2026		ALL	ALL	BEV	ALL
Cadillac	ESCALADE IQL	2026		ALL	ALL	BEV	ALL
Cadillac	LYRIQ	2023-2026		ALL	ALL	BEV	ALL
Cadillac	OPTIQ	2025		ALL	ALL	BEV	ALL
Cadillac	VISTIQ	2025		ALL	ALL	BEV	ALL
Chevrolet	Blazer EV	2024-2025		ALL	ALL	BEV	ALL
Chevrolet	Brightdrop 400	2024-2025		ALL	ALL	EV LCV	ALL
Chevrolet	Brightdrop 600	2024-2025		ALL	ALL	EV LCV	ALL
Chevrolet	Equinox EV	2024-2025		ALL	ALL	BEV	ALL
Chevrolet	Silverado EV	2024-2026		ALL	ALL	BEV Truck	ALL
GMC	Hummer EV Pickup	2024-2026		ALL	ALL	BEV	ALL
GMC	Hummer EV SUV	2024-2026		ALL	ALL	BEV	ALL
GMC	Sierra EV	2024-2026		ALL	ALL	BEV Truck	ALL

Involved Region or Country	North America and Export Regions
Condition	A customer may bring a vehicle in for a Service High Voltage message. On inspection DTC B3A6B will be found.
Cause	Software anomaly

Correction

Verify code B3A6B is set in history.

Clear code.

Using GDS2 go into BECM>Identification Information>Identification Information>Application Software Part Number 1

Look for the software ID below:

2023 = 24074886 AA

2024 = 24074099 AA

2025 = 24073330 AA

2025 =24073938 AA

2026 = 24072901 BB

2026 = 24074550 BC

If the Software shown above is NOT installed and after clearing the code it does NOT reset, advise the customer that an update to resolve this concern will be released in a future Over The Air (OTA) update and do not attempt any repairs at this time.

If the updated software has already been installed follow SI diagnostics for B3A6B.

Version	2
Modified	08/20/2025 Created on. 09/05/25 Updates to the correction

